

**NEO™**

# UDP R290 Refrigerant Undercounter Ice Machines

## Technician's Handbook

This manual is updated as new information and models are released. Visit our website for the latest manual.

[www.manitowocice.com](http://www.manitowocice.com)





## Safety Notices

### Read these precautions to prevent personal injury:

- Read this manual thoroughly before operating, installing or performing maintenance on the equipment. Failure to follow instructions in this manual can cause property damage, injury or death.
- Routine adjustments and maintenance procedures outlined in this manual are not covered by the warranty.
- Proper installation, care and maintenance are essential for maximum performance and trouble-free operation of your equipment.
- Visit our website [www.manitowocice.com](http://www.manitowocice.com) for manual updates, translations, or contact information for service agents in your area.
- This equipment contains high voltage electricity and refrigerant charge. Installation and repairs are to be performed by properly trained technicians aware of the dangers of dealing with high voltage electricity and refrigerant under pressure. The technician must also be certified in proper refrigerant handling and servicing procedures. All lockout and tag out procedures must be followed when working on this equipment.
- This equipment is intended for indoor use only. Do not install or operate this equipment in outdoor areas.
- As you work on this equipment, be sure to pay close attention to the safety notices in this handbook. Disregarding the notices may lead to serious injury and/or damage to the equipment.

## **Warning**

**Follow these electrical requirements during installation of this equipment.**

- All field wiring must conform to all applicable codes of the authority having jurisdiction. It is the responsibility of the end user to provide the disconnect means to satisfy local codes. Refer to rating plate for proper voltage.
- This appliance must be grounded.
- This equipment must be positioned so that the plug is accessible unless other means for disconnection from the power supply (e.g., circuit breaker or disconnect switch) is provided.
- Check all wiring connections, including factory terminals, before operation. Connections can become loose during shipment and installation.
- For a cord-connected appliance, the following must be included:
  - Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
  - Unplug from outlet when not in use and before servicing or cleaning.
  - Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or is dropped or damaged in any manner. Contact the nearest authorized service facility for examination, repair, or electrical or mechanical adjustment

## **Warning**

**Follow these precautions to prevent personal injury during installation of this equipment:**

- Installation must comply with all applicable equipment fire and health codes with the authority having jurisdiction.
- To avoid instability the installation area must be capable of supporting the combined weight of the equipment and product. Additionally the equipment must be level side to side and front to back.
- Remove front panel before lifting and installing and use appropriate safety equipment during installation and servicing. Two or more people are required to lift or move this appliance to prevent tipping and/or injury.
- Do not damage the refrigeration circuit when installing, maintaining or servicing the unit.
- Connect to a potable water supply only.
- This equipment contains refrigerant charge.

## **Warning**

**Follow these precautions to prevent personal injury while operating or maintaining this equipment.**

- Legs or casters must be installed and the legs/casters must be screwed in completely. When casters are installed the mass of this unit will allow it to move uncontrolled on an inclined surface. These units must be tethered/secured to comply with all applicable codes. Swivel casters must be mounted on the front and rigid casters must be mounted on the rear. Lock the front casters after installation is complete.
- Some 50 Hz models may contain up to 150 grams of R290 (propane) refrigerant. R290 (propane) is flammable in concentrations of air between approximately 2.1% and 9.5% by volume (LEL lower explosion limit and UEL upper explosion limit). An ignition source at a temperature higher than 470°C is needed for a combustion to occur.
- Refer to nameplate to identify the type of refrigerant in your equipment.
- Only trained and qualified personnel aware of the dangers are allowed to work on the equipment.
- Read this manual thoroughly before operating, installing or performing maintenance on the equipment. Failure to follow instructions in this manual can cause property damage, injury or death.
- Crush/Pinch Hazard. Keep hands clear of moving components. Components can move without warning unless power is disconnected and all potential energy is removed.
- Moisture collecting on the floor will create a slippery surface. Clean up any water on the floor immediately to prevent a slip hazard.

## **Warning**

**Follow these precautions to prevent personal injury while operating or maintaining this equipment.**

- Objects placed or dropped in the bin can affect human health and safety. Locate and remove any objects immediately.
- Never use sharp objects or tools to remove ice or frost.
- Do not use mechanical devices or other means to accelerate the defrosting process.
- When using cleaning fluids or chemicals, rubber gloves and eye protection (and/or face shield) must be worn.

## **DANGER**

Do not operate equipment that has been misused, abused, neglected, damaged, or altered/modified from that of original manufactured specifications. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision concerning use of the appliance by a person responsible for their safety. Do not allow children to play with, clean or maintain this appliance without proper supervision.

## **DANGER**

### **Follow these precautions to prevent personal injury during use and maintenance of this equipment:**

- It is the responsibility of the equipment owner to perform a Personal Protective Equipment Hazard Assessment to ensure adequate protection during maintenance procedures.
- Do Not Store Or Use Gasoline Or Other Flammable Vapors Or Liquids In The Vicinity Of This Or Any Other
- Appliance. Never use flammable oil soaked cloths or combustible cleaning solutions for cleaning.
- All covers and access panels must be in place and properly secured when operating this equipment.
- Risk of fire/shock. All minimum clearances must be maintained. Do not obstruct vents or openings.
- Failure to disconnect power at the main power supply disconnect could result in serious injury or death. The power switch DOES NOT disconnect all incoming power.
- All utility connections and fixtures must be maintained in accordance with the authority having jurisdiction.
- Turn off and lockout all utilities (gas, electric, water) according to approved practices during maintenance or servicing.
- Units with two power cords must be plugged into individual branch circuits. During movement, cleaning or repair it is necessary to unplug both power cords.

We reserve the right to make product improvements at any time. Specifications and design are subject to change without notice.



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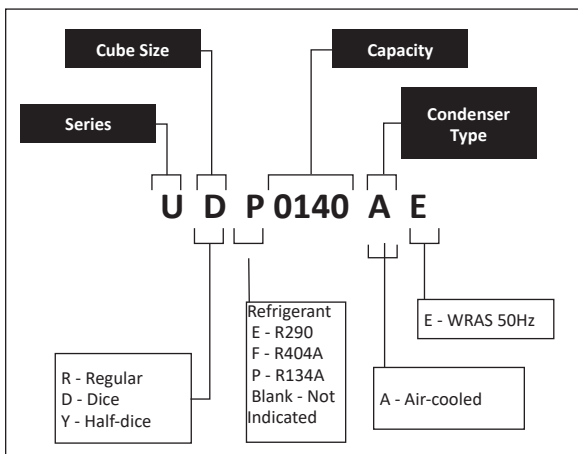
# General Information

## Model Numbers

This manual covers the following models:

Self-contained Air-cooled
UDP0080A
UDP0140A
UDP0240A
UDP0310A

## How to Read a Model Number



### **⚠ Warning**

An ice machine contains high voltage electricity and refrigerant charge. Repairs are to be performed by properly trained refrigeration technicians aware of the dangers of dealing with high voltage electricity and refrigerant under pressure.

## **Model/Serial Number Location**

These numbers are required when requesting information from your local Manitowoc Distributor, Service Representative, or Manitowoc Ice.

The model/serial number data plate is located in the evaporator compartment and on the back of the ice machine.



## Warranty

For warranty information visit:

[www.manitowocice.com/Service/Warranty](http://www.manitowocice.com/Service/Warranty)

- Warranty Coverage Information
- Warranty Registration
- Warranty Verification

Warranty coverage begins the day the ice machine is installed.

### WARRANTY REGISTRATION

Completing the warranty registration process is a quick and easy way to protect your investment.

Scan the QR code with your smart device or enter the link in a web browser to complete your warranty registration.



[WWW.MANITOWOCICE.COM/SERVICE/WARRANTY#WARRANTY-REGISTRATION](http://WWW.MANITOWOCICE.COM/SERVICE/WARRANTY#WARRANTY-REGISTRATION)

Registering your product insures warranty coverage and streamlines the process if any warranty work is required.

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# Installation

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## Location of Ice Machine

The location selected for the ice machine must meet the following criteria. If any of these criteria are not met, select another location.

- The location must be indoors.
- The location must be free of airborne and other contaminants.
- Air temperature: Must be at least 50°F (10°C) but must not exceed 113°F (43.4°C).
  - UDP0080: Must be at least 40°F (4°C) but must not exceed 110°F (45°C)
- The location must not be near heat-generating equipment or in direct sunlight.
- The location must be capable of supporting the weight of the ice machine and a full bin of ice.
- The location must allow enough clearance for water, drain, and electrical connections in the **rear of the ice machine**.
- The location must not obstruct airflow through or around the ice machine (condenser airflow is in and out the front). Refer to the chart below for clearance requirements.
- The ice machine must be protected if it will be subjected to temperatures below 32°F (0°C). Failure caused by exposure to freezing temperatures is not covered by the warranty.

## Ice Machine Clearance Requirements

Self-contained Air-cooled	
Top/Sides	5" (127 mm)*
Back	5" (127 mm)*

\*The ice machine may be built into a cabinet.

## Ice Machine Heat of Rejection

Series Ice Machine	Heat of Rejection*	
	Air Conditioning**	Peak
UDP0080	1750	2600
UDP0140	2400	2900
UDP0240	2800	3300
UDP0310	3800	6000

\* B.T.U./Hour

\*\* Because the heat of rejection varies during the ice making cycle, the figure shown is an average.

Ice machines, like other refrigeration equipment, reject heat through the condenser. It is helpful to know the amount of heat rejected by the ice machine when sizing air conditioning equipment where self-contained air-cooled ice machines are installed.

## Leveling the Ice Machine

1. Screw the legs onto the bottom of the ice machine.
2. Screw the foot of each leg in as far as possible.

 **Caution**

The legs must be screwed in tightly to prevent them from bending.

3. Move the ice machine into its final position.
4. Level the ice machine to ensure that the drain system functions correctly. Use a level on top of the ice machine. Turn each foot as necessary to level the ice machine from front to back and side to side.

## **Electrical Requirements**

### **Voltage**

The maximum allowable voltage variation is  $\pm 10\%$  of the rated voltage on the ice machine model/serial number plate at start-up (when the electrical load is highest).

### **Fuse/Circuit Breaker**

A separate fuse/circuit breaker must be provided for each ice machine.

### **Total Circuit Ampacity**

The total circuit ampacity is used to help select the wire size of the electrical supply.

The wire size (or gauge) is also dependent upon location, materials used, length of run, etc., so it must be determined by a qualified electrician.

## Electrical Specifications

### Air-cooled Ice Machine

Ice Machine	Voltage Phase Cycle	Max. Fuse/ Circuit Breaker	Total Amps
UDP0080	230/1/50	15	2.81
UDP0140	230/1/50	15	2.63
UDP0240	230/1/50	15	3.45
UDP0310	230/1/50	15	5.65

NOTE: Model/serial plate information overrides all data listed in this chart.

#### **Warning**

All wiring must conform to local, and national codes.

#### **Warning**

The ice machine must be grounded in accordance with national and local electrical code.

## Water Service/Drains

### WATER SUPPLY

Local water conditions may require treatment of the water to inhibit scale formation, filter sediment, and remove chlorine odor and taste.

#### **Important**

If you are installing a Manitowoc water filter system, refer to the Installation Instructions supplied with the filter system for ice making water inlet connections.

#### **⚠ Warning**

For ice making, connect to a potable water supply only.

### Water Inlet Lines

Follow these guidelines to install water inlet lines:

- Do not connect the ice machine to a hot water supply. Be sure all hot water restrictors installed for other equipment are working. (Check valves on sink faucets, dishwashers, etc.)
- If water pressure exceeds the maximum recommended pressure, 80 psig (5.5 bar) obtain a water pressure regulator from your Manitowoc distributor.
- Install a water shut-off valve for ice making potable water.
- Insulate water inlet lines to prevent condensation.



## Drain Connections

Follow these guidelines when installing drain lines to prevent drain water from flowing back into the ice machine and storage bin:

- Drain lines must have a 1.5-inch drop per 5 feet of run (2.5 cm per meter), and must not create traps.
- The floor drain must be large enough to accommodate drainage from all drains.
- Install a tee to vent the ice machine drain to the atmosphere.
- Insulate drain lines to prevent condensation.

 **Caution**

Plumbing must conform to state and local codes.

## Water Supply and Drain Line Sizing/Connections

Location	Water Temperature	Water Pressure	Ice Machine Fitting	Tubing Size Up to Ice Machine Fitting
Ice Making Water Inlet	40°F (4°C) min. 90°F (32°C) max.	20 psi (138 kPa) min. 80 psi (550 kPa) max.	3/8" Female Pipe Thread	3/8" (9.5 mm) min. inside diameter
Bin Drain	---	---	1/2" Female Pipe thread	1/2" (12.7 mm) min. inside diameter

# Maintenance

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## Interior Cleaning and Sanitizing

### General

Descale and sanitize the ice machine every six months for efficient operation. If the ice machine requires more frequent descaling and sanitizing, consult a qualified service company to test the water quality and recommend appropriate water treatment.

The ice machine must be taken apart for descaling and sanitizing.

 **Caution**

Use only Manitowoc approved Ice Machine Cleaner/Descaler (9405463) and Sanitizer (9405463). It is a violation of Federal law to use these solutions in a manner inconsistent with their labeling. Read and understand all labels printed on bottles before use.

### Detailed Descaling and Sanitizing Procedure , UDP0140, UDP0240, UDP0310

Ice machine cleaner/descaler is used to remove lime scale and mineral deposits. Ice machine sanitizer disinfects and removes algae and slime.

NOTE: UDP0140/UDP0240/UDP0310 start on the following page

UDP0080 starts on page 42

## Touch Pad Operation

Pressing and holding the clean button for 3 seconds starts the cycle. The Clean & On/Off lights energize indicating the cycle has started and ice making will automatically start when the cycle is complete.

- **Setting the ice machine to stop after the cycle:** Press the On/Off button. The On/Off light will de-energize indicating the ice machine will stop after the cycle.
- **Pausing the cycle:** Press the Clean button. The clean light will flash indicating the cycle has paused. Pressing the Clean button again will restart the cycle.

**Step 1** Press the On/Off button after ice falls from the evaporator at the end of a Harvest cycle. Or, press the On/Off button and allow the ice to melt off the evaporator.

### **Caution**

Never use anything to force ice from the evaporator. Damage may result.

**Step 2** Remove all ice from the bin.

### **Warning**

Wear rubber gloves and safety goggles (and/or face shield) when handling Ice Machine Cleaner/Descaler or Sanitizer.

 **Caution**

Do not mix Ice Machine Cleaner/Descaler and Sanitizer solutions together. It is a violation of Federal law to use these solutions in a manner inconsistent with their labeling.

**Step 3** To start a descaling cycle, select Clean. Water will flow through the water dump valve and down the drain. Wait until the water trough refills, then add the proper amount of ice machine cleaner/descaler to the water trough.

<b>Model</b>	<b>Amount of Cleaner/Descaler Part Number 9405463</b>
UDP0140	2 ounces (60 ml)
UDP0240	5 ounces (150 ml)
UDP0310	5 ounces (150 ml)

Wait until the cycle is complete (approximately 22 minutes) then press the On/Off button and disconnect power and water supplies to the ice machine.

**Step 4** Remove parts for descaling.  
Refer to the proper parts removal for your machine.  
Continue with step 5 when the parts have been removed.

**Step 5** Mix a solution of cleaner/descaler and warm water. Depending on the amount of mineral buildup, a larger quantity of solution may be required. Use the ratio in the table below to mix enough solution to thoroughly descale all parts.

Solution Type	Water	Mixed with
Cleaner/Descaler	1 gal. (4 l)	16 oz (500 ml) cleaner/descaler part number 9405463

 **Caution**

Do not immerse electrical connectors or motors for any components in water, cleaner/descaler or sanitizer solutions.

Use half of the cleaner/descaler and water solution to descale all components. The solution will foam when it contacts lime scale and mineral deposits; once the foaming stops use a soft bristle brush, sponge or cloth (not a wire brush) to carefully descale the parts. Soak the parts for 5 minutes (15 – 20 minutes for heavily scaled parts). Rinse all components with clean water.

**Step 6** While components are soaking, use half of the cleaner/descaler and water solution to descale all foodzone surfaces of the ice machine and bin. Use a nylon brush or cloth to thoroughly descale the following ice machine areas:

- Evaporator plastic parts – including top, bottom and sides
- Bin bottom, sides and top
- Rinse all areas thoroughly with clean water.

**Step 7** Mix a solution of sanitizer and warm water.

<b>Solution Type</b>	<b>Water</b>	<b>Mixed With</b>
Sanitizer	3 gal. (12 l)	2 oz (60 ml) sanitizer part number 9405653

Use half of the sanitizer/water solution to sanitize all removed components. Use a spray bottle to liberally apply the solution to all surfaces of the removed parts or soak the removed parts in the sanitizer/water solution. Do not rinse parts after sanitizing.

**Step 8** Use half of the sanitizer/water solution to sanitize all foodzone surfaces of the ice machine and bin. Use a spray bottle to liberally apply the solution. When sanitizing, pay particular attention to the following areas:

- Evaporator plastic parts - including top, bottom and sides
- Bin bottom, sides and top

**Do not rinse the sanitized areas.**

**Step 9** Replace all removed components, wait 10 minutes, then reapply power and water to the ice machine

**Step 10** Select Clean. Water will flow through the water dump valve and down the drain. Wait until the water trough refills, then add the proper amount of ice machine sanitizer to the water trough.

<b>Model</b>	<b>Amount of Sanitizer Part Number 9405653</b>
UDP0140	1 ounces (30 ml)
UDP0240	2 ounces (60 ml)
UDP0310	2 ounces (60 ml)

Wait until the sanitize cycle is complete (approximately 22 minutes) then press the Ice button to start ice making.

## Remove Parts for Descaling

### **Warning**

Disconnect electric power to the ice machine at the electric switch box before proceeding.

1. Remove the Harvest Float Switch and Ice Thickness Float Switch
  - Pull forward on the bottom of the bracket until clear of the tab, then slide bracket upward to remove the bracket and float as an assembly. At this point, the float switches can easily be descaled. If complete removal is desired, follow the wires to the bulkhead grommet (exit point) in the back wall. Pull the wire connector through the bulkhead grommet, then disconnect the wire leads from the connector.

**NOTE:** The wire from the top grommet goes to the ice thickness float switch (front switch). The wire from the bottom grommet goes to the Harvest float switch (side switch).

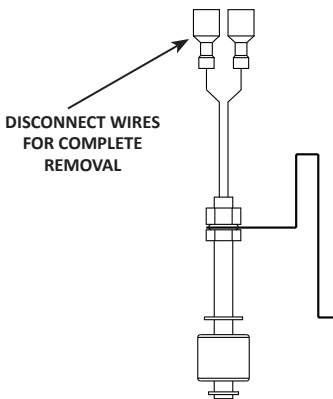
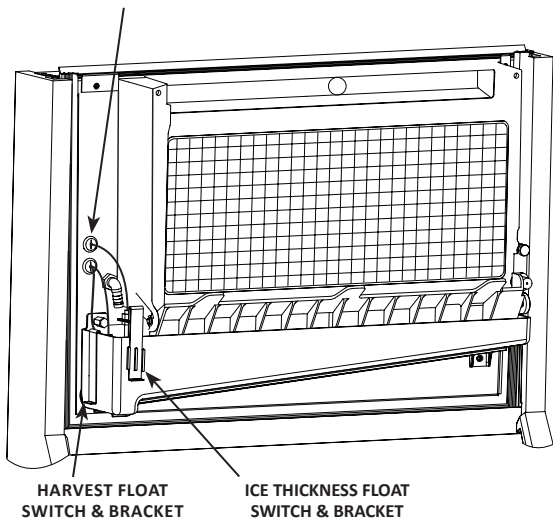
### **Important**

Reversing the mounting location of the ice thickness and the harvest floats will result in a safety limit 2 failure.

- Do not disassemble float for descaling - Incorrect reassembly will result in an ice machine that will not harvest.
- The ice thickness float must be mounted to the front of the water trough and the electrical connection must be in the top bulkhead grommet.
- The harvest float must be mounted to the side of the water trough and the electrical connection must be in the bottom bulkhead grommet.
- The wire connectors for each float are different and will not allow incorrect electrical bulkhead connection.



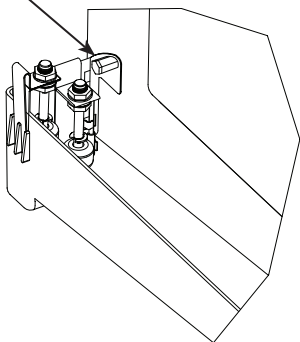
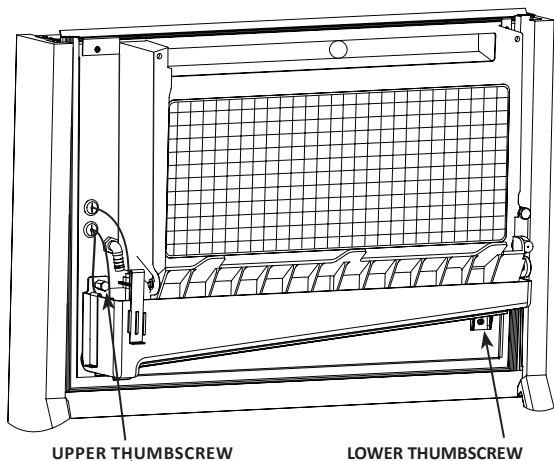
**WIRE CONNECTORS ARE LOCATED BEHIND BULKHEAD  
PULL THROUGH GROMMET TO DISCONNECT**



**⚠ Caution**

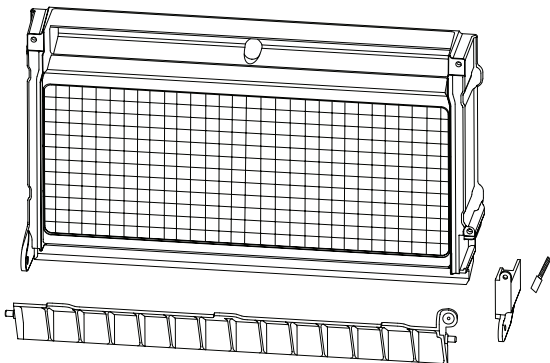
Do not disassemble float for descaling - Incorrect reassembly will result in an ice machine that will not harvest.

2. Remove the Water Trough Thermistor and Water Trough
- Remove the upper thumbscrew.
  - While supporting the water trough remove the thumbscrew and thermistor.
  - While supporting the water trough remove the lower thumbscrew from beneath the water trough.
  - Remove the water trough from the bin area.



3. Remove the Ice Damper

- Remove thumbscrew from bin switch cover.
- Support ice damper and then pull bin switch cover and ice damper forward to remove.



**1. REMOVE THUMBSCREW**

**2. SUPPORT ICE DAMPER THEN  
SLIDE RIGHT SIDE FORWARD TO REMOVE**

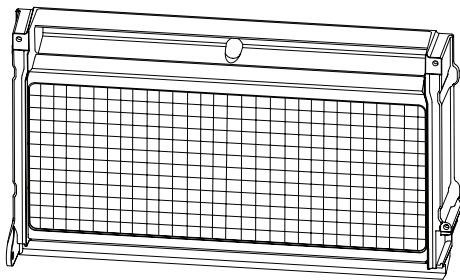
#### 4. Remove the Water Distribution Tube

- Distribution tube thumbscrews are retained to prevent loss. Loosen thumbscrews but do not pull thumbscrews out of distribution tube.
- Loosen the two outer screws and pull forward on the distribution tube to release.

NOTE: For ease of assembly when reinstalling the water distribution tube, install the top edge first.

1. LOOSEN THUMBSCREWS

2. PULL DISTRIBUTION TUBE FORWARD TO REMOVE



## REMEDIAL CLEANING

This procedure can be performed between the bi-annual detailed descaling and sanitizing cycles. This procedure does not require removing the ice from the bin.

**Step 1** Press the On/Off button after ice falls from the evaporator at the end of a Harvest cycle. Or, press the On/Off button and allow the ice to melt off the evaporator.

### **Caution**

Never use anything to force ice from the evaporator. Damage may result.

### **Warning**

Wear rubber gloves and safety goggles (and/or face shield) when handling Ice Machine Cleaner/Descaler or Sanitizer.

**Step 2** To start a cycle, press the Clean button. Water will flow through the water dump valve and down the drain. Wait until the water trough refills, then add the proper amount of ice machine cleaner/descaler to the water trough.

<b>Model</b>	<b>Amount of Cleaner/Descaler Part Number 9405463</b>
UDP0140	2 ounce (60 ml)
UDP0240	5 ounces (150 ml)
UDP0310	5 ounces (150 ml)

Wait until the cycle is complete (approximately 22 minutes) then press the On/Off button.

## **Ice Machine Inspection**

Check all water fittings and lines for leaks. Also, make sure the refrigeration tubing is not rubbing or vibrating against other tubing, panels, etc.

Do not put anything (boxes, etc.) in front of the ice machine. There must be adequate airflow through and around the ice machine to maximize ice production and ensure long component life.

## **Exterior Cleaning**

Clean the area around the ice machine as often as necessary to maintain cleanliness and efficient operation.

Sponge any dust and dirt off the outside of the ice machine with mild soap and water. Wipe dry with a clean, soft cloth.

Cleanup any fallen ice or water spills as they occur.

## CLEANING THE CONDENSER

### General

#### **Warning**

Disconnect electric power to the ice machine head section and the remote condensing unit at the electric service switches before cleaning the condenser.

A dirty condenser restricts airflow, resulting in excessively high operating temperatures. This reduces ice production and shortens component life.

- Clean the condenser at least every six months.

#### **Warning**

The condenser fins are sharp. Use care when cleaning them.

- Shine a flashlight through the condenser to check for dirt between the fins.
- Blow compressed air or rinse with water from the inside out (opposite direction of airflow).

NOTE: Cleaning the condenser will require the removal of the bin on some models.

## **REMOVAL FROM SERVICE/WINTERIZATION**

### **Self-contained Air-cooled ice machines**

1. Descale and sanitize the ice machine.
2. Press the On/Off button to turn off the ice machine.
3. Turn off the water supply, disconnect and drain the incoming ice-making water line at the rear of the ice machine and drain the water trough.
4. Energize the ice machine, wait one minute for the water inlet valve to open and blow compressed air in both the incoming water and the drain openings in the rear of the ice machine to remove all water.
5. Press the On/Off button and disconnect the electric power at the circuit breaker or the electric service switch.
6. Fill spray bottle with sanitizer and spray all interior food zone surfaces. Do not rinse and allow to air dry.
7. Replace all panels.

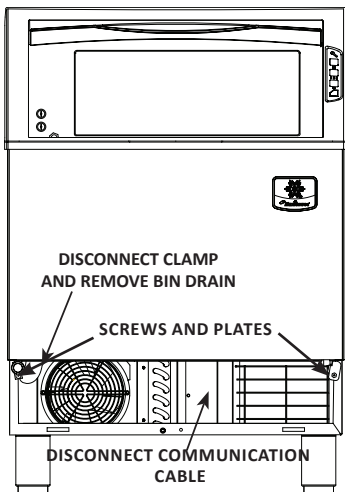


## BIN REMOVAL

UDP0140/UDP0240/UDP0310

1. Disconnect power.
2. Remove all ice from bin.
3. Remove air filter and louver from lower front of machine.
4. Loosen screws and rotate clips to release bin from base.
5. Disconnect clamp and remove bin drain.
6. Remove control box panel.
7. Remove communication cable from control board.
8. Remove rear cover.
9. Slide bin forward to remove.

NOTE: When reinstalling the bin, ensure the bin seal is in place and is not pinched/folded as it mates to the cabinet. A watertight seal is required to prevent future condensation or water leakage from entering the ice machine base.



## Detailed Descaling and Sanitizing Procedure UDP0080

Ice machine cleaner/descaler is used to remove lime scale and mineral deposits. Ice machine sanitizer disinfects and removes algae and slime.

**Step 1** Move the toggle switch to Off after ice falls from the evaporator at the end of a Harvest cycle. Or, set the toggle switch to Off and allow the ice to melt off the evaporator.

### **Caution**

Never use anything to force ice from the evaporator. Damage may result.

**Step 2** Remove all ice from the bin.

### **Warning**

Wear rubber gloves and safety goggles (and/or face shield) when handling Ice Machine Cleaner/Descaler or Sanitizer.

### **Caution**

Do not mix Ice Machine Cleaner/Descaler (9405463) and Sanitizer (9405653) solutions together. It is a violation of Federal law to use these solutions in a manner inconsistent with their labeling.

**Step 3** To start a cycle move the toggle switch to Wash.

**Step 4** Wait until water flows over the evaporator (about three minutes) then add the proper amount of Manitowoc Ice Machine Cleaner/Descaler to the water trough.

Model	Amount of Cleaner/Descaler Part Number 9405463
UDP0080	1.5 ounces (45 ml)

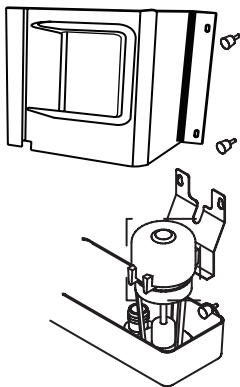
**Step 5** Wait until the cycle is complete (approximately 22 minutes) then place the toggle switch in the Off position and disconnect power and water supplies to the ice machine.

**⚠ Warning**

Disconnect electric power to the ice machine at the electric switch box before proceeding.

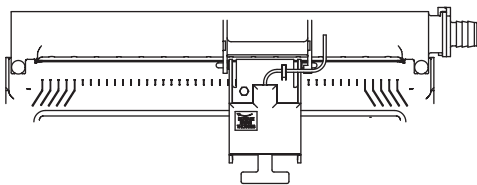
**Step 6** Remove parts for descaling.

- A. Remove Two Thumbscrews and Water Pump Cover.
  - B. Remove the Vinyl Hose Connecting the Water Pump and Water Distribution Tube.
  - C. Remove Water Pump
- Disconnect the water pump power cord.
  - Loosen the screws securing the pump mounting bracket to the bulkhead.
  - Lift the pump and bracket assembly off the mounting screws.



#### D. Remove the Ice Thickness Probe

- Compress the side of the ice thickness probe near the top hinge pin and remove it from the bracket.



NOTE: At this point, the ice thickness probe can easily be descaled. If complete removal is desired follow the ice thickness probe wire to the bulkhead grommet (exit point) in the back wall. Pop the bulkhead grommet out of the back wall by inserting fingernails or a flat object between the back wall and the grommet and prying forward. Pull the bulkhead grommet and wire forward until the connector is accessible, then disconnect the wire lead from the connector.

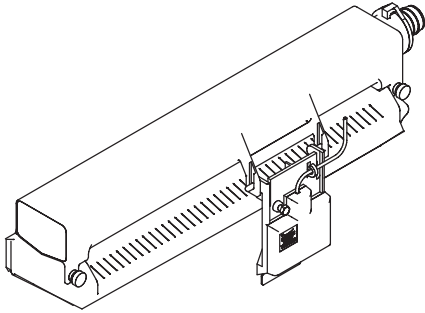
#### Ice Thickness Probe Descaling

- Mix a solution of Manitowoc ice machine cleaner/descaler and water (2 ounces of cleaner/descaler to 16 ounces of water) in a container.
- Soak the ice thickness probe a minimum of 10 minutes.

Descal all ice thickness probe surfaces and verify the ice thickness probe cavity is descaled. Rinse thoroughly with clean water, then dry completely. Incomplete rinsing and drying of the ice thickness probe can cause premature harvest.

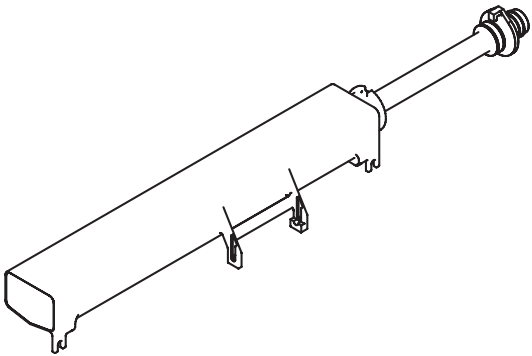
E. Remove the Water Distribution Tube

- Loosen the two thumbscrews, which secure the distribution tube.
- Lift the distribution tube up off the thumbscrews.



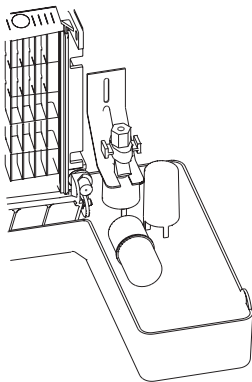
Disassembly

- Twist the barbed end until the tab lines up with the key way.
- Pull the inner tube end outward



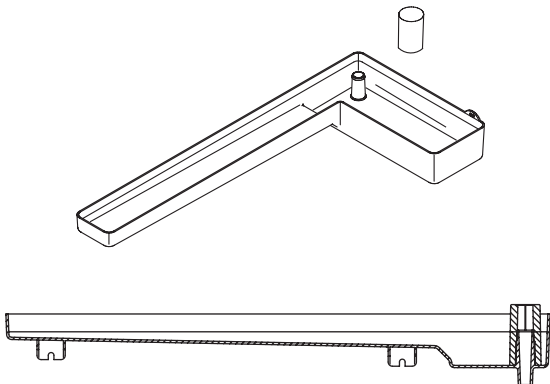
## F. Remove the Float Valve

- Turn the splash shield counterclockwise one or two turns.
- Pull the float valve forward and off the mounting bracket.
- Disconnect the water inlet tube from the float valve at the compression fitting.
- Remove the cap and filter screen for descaling.



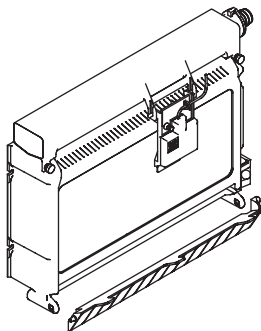
### G. Remove the Water Trough

- Apply downward pressure on the siphon tube and remove from the bottom of the water trough.
- Remove the upper thumbscrew.
- While supporting the water trough remove the two thumbscrews from beneath the water trough.
- Remove the water trough from the bin area.



H. Remove the ice damper.

- Grasp left side of ice damper and apply pressure against the right-hand ice damper mounting bracket.
- Pull forward on the ice damper until the left hand mounting pin disengages.



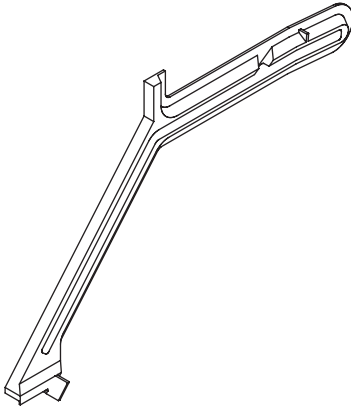
### Installation

- Grasp the right side of ice damper and place left hand pin in the mounting bracket.
- While applying pressure against the left-hand mounting bracket push the damper until the right-hand mounting pin engages.



## I. Remove the Bin Door

- Grasp the rear of the bin door and pull bin door forward approximately 5”.
- Slide bin door to the rear while applying upward pressure (The rear door pins will ride up into the track slot and slide backward to the stop tab).
- While applying pressure against the bin door pull down on the rear of each bin door track until the door pins clear the stop tabs.
- Slide the rear door pins off the end and then below the door track. Slide bin door forward allowing the back of the door to lower into the bin. Continue forward with the bin door until the front pins bottom out in the track.
- Lift right side of door until the front pins clear the track, then remove door from bin.
- Remove rollers (4) from all door pins.



**Step 7** Mix a solution of cleaner/descaler and warm water. Depending on the amount of mineral buildup, a larger quantity of solution may be required. Use the ratio in the table below to mix enough solution to thoroughly descale all parts.

Solution Type	Water	Mixed with
Cleaner/Descaler	1 gal. (4 l)	16 oz (500 ml) cleaner/descaler part number 9405463

**Step 8** Use  $\frac{1}{2}$  of the cleaner/descaler and water solution to descale all components. The solution will foam when it contacts lime scale and mineral deposits; once the foaming stops use a soft bristle brush, sponge or cloth (not a wire brush) to carefully descale the parts. Soak the parts for 5 minutes (15 – 20 minutes for heavily scaled parts). Rinse all components with clean water.

**Step 9** While components are soaking, use  $\frac{1}{2}$  of the cleaner/descaler and water solution to descale all foodzone surfaces of the ice machine and bin. Use a nylon brush or cloth to thoroughly descale the following ice machine areas:

- Evaporator plastic parts – including top, bottom and sides.
- Bin bottom, sides and top.
- Rinse all areas thoroughly with clean water.

**Step 10** Mix a solution of sanitizer and warm water.

Solution Type	Water	Mixed With
Sanitizer	6 gal. (23 l)	4 oz (120 ml) sanitizer part number 9405653

**Step 11** Use 1/2 of the sanitizer/water solution to sanitize all removed components. Use a cloth or sponge to liberally apply the solution to all surfaces of the removed parts or soak the removed parts in the sanitizer/water solution. Do not rinse parts after sanitizing.

**Step 12** Use 1/2 of the sanitizer/water solution to sanitize all foodzone surfaces of the ice machine and bin. Use a cloth or sponge to liberally apply the solution. When sanitizing, pay particular attention to the following areas:

- Evaporator plastic parts - including top, bottom and sides.
- Bin bottom, sides and top.

Do not rinse the sanitized areas.

**Step 13** Replace all removed components.

**Step 14** Reapply power and water to the ice machine and place the toggle switch in the WASH position.

**Step 15** Add the proper amount of Manitowoc Ice Machine Sanitizer to the water trough.

Model	Amount of Sanitizer Part Number 9405653
UDP0080	1.5 ounces (45 ml)

**Step 16** Wait until the sanitize cycle is complete (approximately 22 minutes) then place the toggle switch in the OFF position, disconnect power and water supplies to the ice machine.

** Warning**

Disconnect electric power to the ice machine at the electric switch box before proceeding.

**Step 17** Repeat step 6 to remove parts for hand sanitizing.

**Step 18** Mix a solution of sanitizer and warm water.

Solution Type	Water	Mixed With
Sanitizer	6 gal. (23 l)	4 oz (120 ml) sanitizer part number 9405653

**Step 19** Use 1/2 of the sanitizer/water solution to sanitize all removed components. Use a cloth or sponge to liberally apply the solution to all surfaces of the removed parts or soak the removed parts in the sanitizer/water solution. Do not rinse parts after sanitizing.

**Step 20** Use 1/2 of the sanitizer/water solution to sanitize all foodzone surfaces of the ice machine and bin. Use a cloth or sponge to liberally apply the solution. When sanitizing, pay particular attention to the following areas:

- Evaporator plastic parts - including top, bottom and sides
- Bin bottom, sides and top

Do not rinse the sanitized areas.

**Step 21** Replace all removed components.

**Step 22** Reapply power and water to the ice machine and place the toggle switch in the ICE position.

## **CLEANING THE CONDENSER**

A dirty condenser restricts airflow, resulting in excessively high operating temperatures. This reduces ice production and shortens component life. Clean the condenser at least every six months. Follow the steps below.

1. The washable aluminum filter on self-contained ice machines is designed to catch dust, dirt, lint and grease. This helps keep the condenser clean. Clean the filter with a mild soap and water solution.
2. Clean the outside of the condenser with a soft brush or a vacuum with a brush attachment. Clean from top to bottom, not side to side. Be careful not to bend the condenser fins.
3. Shine a flashlight through the condenser to check for dirt between the fins. If dirt remains: Blow compressed air through the condenser fins from the inside. Be careful not to bend the fan blades.
4. Use a commercial condenser coil cleaner. Follow the directions and cautions supplied with the cleaner.
5. Straighten any bent condenser fins with a fin comb.
6. Carefully wipe off the fan blades and motor with a soft cloth. Do not bend the fan blades. If the fan blades are excessively dirty, wash with warm, soapy water and rinse thoroughly.

## **REMOVAL FROM SERVICE/WINTERIZATION**

### **Self-contained Air-cooled ice machines**

Special precautions must be taken if the ice machine is to be removed from service for an extended period of time or exposed to ambient temperatures of 32°F (0°C) or below.

1. Disconnect the electric power at the circuit breaker or the electric service switch.
2. Turn off the water supply.
3. Remove the water from the water trough.
4. Disconnect the drain and the incoming ice-making water line at the rear of the ice machine.
5. Make sure no water is trapped inside the ice machine incoming water lines, drain lines, distribution tubes, etc.

# Operation

## Sequence of Operation UDP0140/UDP0240/ UDP0310

### TOUCH PAD FEATURES

The touch pad offers a series of pressure sensitive buttons to control ice machine operation and provide operational status.



**On/Off - Blue = Machine On**  
**Off = Machine Is Off**

**Delay - Blue = Delay Mode On**  
**Off = Delay Mode Is Off**

**Clean - Yellow = Clean Cycle On**  
**Off = Cleaning is Off**  
**Flashing = Cleaning Is Paused**

**Bin Full - Blue = Bin Is Full**  
**Off = Bin Is Not Full**

**Service - Red = Needs Service**  
**Off = Doesn't Need Service**

## **On/Off**

The On/Off Button is used to start and stop ice making. The blue light indicates whether the ice machine is in Ice Making (light on) or Off (light off).

NOTE: Stopping and restarting a freeze cycle with ice on the evaporator will result in a thick bridge and larger than normal cubes; or result in an ice slab that will not release from the evaporator.

## **Delay**

Pressing the Delay button will start a delay period. The ice machine will finish the freeze and harvest cycle and then start the delay period.

- Pressing the button once will start a 4 hour delay period.
- Pressing the button twice will start a 12 hour delay period.
- Pressing the button three times will start a 24 hour delay period.
- Pressing the button four times will cancel the delay periods.

NOTE: The delay period will be canceled if power is interrupted to the ice machine. When power is restored, the ice machine will start an ice making cycle.



## **Clean**

Pressing the Clean button for 3 seconds will start a clean cycle. After the clean cycle is complete, the ice machine will automatically start an ice making cycle.

- Pressing the Clean button again within 45 seconds of the clean cycle starting will abort the clean cycle.
- Pressing the On/Off button after 45 seconds will pause the Clean cycle. The On/Off light will flash on/off to indicate pause mode. Pressing the On/Off button again will continue the Clean cycle from the point of interruption.
- Pressing the control board test button anytime during the clean cycle will cancel the clean cycle.
- Opening the damper for 30 seconds during the clean cycle will start and automatic shutdown sequence.

## **Bin Full**

The Bin Full light energizes when the bin is full or is de-energized if the bin is not full.

## **Service**

The service light indicates the machine needs attention.

- Refer to safety limits if this light is energized.

# Ice Making Sequence of Operation

## SEQUENCE OF OPERATION

The On/Off button must be depressed and the ice damper must be closed before the ice machine will start.

The following is the primary sequence of operation. **Initial Start-up From Shutoff**

The dump valve energizes to purge any water in the water trough down the drain. The harvest valve energizes to equalize refrigerant pressures before the compressor starts.

### Freeze Cycle

Prechill - The refrigeration system chills the evaporator before water flow over the evaporator starts. There is a 120 second prechill cycle on initial startup and a 60 second prechill for all cycles thereafter. The water inlet valve energizes during the prechill and remains on until the ice thickness float switch is satisfied.

Freeze - Water flowing across the evaporator cools as the freeze cycle progresses. The water pump turns off for 25 seconds and the water inlet valve energizes for 7 seconds when the pump restarts. Water flowing across the evaporator will start to freeze and build ice on the evaporator. After a sheet of ice has formed, the harvest float switch signals the control board to start a harvest cycle.

### Harvest Cycle

Every third cycle the remaining water is purged down the drain. The refrigerant gas warms the evaporator and the sheet of cubes slides off the evaporator and into the storage bin. If all cubes fall clear of the ice damper the ice machine starts another freeze cycle. The maximum harvest time is a total of 7 minutes.

If the bin switch does not activate within 3.5 minutes, the harvest cycle extends another 3.5 minutes.

## Full Bin Cycle

If the ice damper is held open by ice cubes the ice machine shuts off. When the ice damper closes the ice machine starts a new cycle at Initial Start-up From Shutoff. The ice machine will remain off for a 3 minute delay period.

## Thaw Cycle

The maximum harvest time is a total of 7 minutes. If the bin switch does not activate within 7 minutes a thaw cycle initiates using the following sequence:

1. The compressor de-energizes.
2. The water inlet valve energizes and fills the water trough.
3. The water pump energizes for 2 minutes and circulates water over the evaporator.

If the bin switch did not open & close.

4. The water dump valve energizes and drains water from the water trough.
  5. Step 1 through 4 repeat.
  6. If the damper does not open/close after step 5, the control board assumes no ice is on the evaporator and an initial startup cycle starts.
- If the bin switch opens & closes anytime during the thaw cycle the ice machine starts a new freeze cycle.
  - If the bin switch opens and remains open for 30 seconds at any point in the thaw cycle the ice machine will enter an automatic shutoff cycle.
  - The maximum water fill time for the thaw cycle is 105 seconds for each of the two possible thaw cycles.

## CONTROL BOARD TIMERS

- The ice machine is locked into the freeze cycle for 6 minutes before a harvest cycle can be initiated.
- The freeze time lock in feature is bypassed on the initial cycle (manual start or after a full bin/safety limit condition).
- The water fill valve is de-energized 1 minute after the freeze cycle starts. The control board will energize the water inlet valve one more time 3 minutes into the freeze cycle.
- If the harvest float switch is in the down position for 10 continuous seconds during the start of a freeze cycle, a harvest sequence is initiated.
- The maximum freeze time is 45 minutes at which time the control board automatically initiates a harvest sequence.
- The maximum harvest time is a total of 7 minutes. If the bin switch does not activate within 3.5 minutes, the harvest cycle extends another 3.5 minutes. If 7 minutes is exceeded a thaw cycle starts.
- After the initial harvest cycle from either an automatic shut off or initial start the dump valve solenoid will only energize and purge the water in the water trough every third cycle.

The water trough thermistor performs the following function in the freeze cycle:

- When the temperature of the water reaches 34° F the water pump de-energizes for 25 seconds, then re energizes.
- When the water pump restarts the water inlet solenoid energizes for 7 seconds.

## **SAFETY LIMITS**

Safety limits are stored and indicated by the control board. The number of cycles required to stop the ice machine varies for each safety limit.

Safety limits can be reset by pressing the On/Off button and starting a new ice making cycle.

A safety limit shutdown is indicated by the red Service light on the touch pad.

### **Safety Limit 1**

If the freeze time reaches 45 minutes, the control board automatically initiates a harvest cycle.

- After 3 consecutive 45 minute cycles control board light SL#1 along with the touch pad Service (wrench) light will flash on/off at 1 second intervals.
- If 6 consecutive 45-minute freeze cycles occur, the ice machine stops and the SL#1 light on the control board and the Service (wrench) light on the touch pad will be on continuously.

### **Safety Limit 2**

- If the harvest time reaches 3.5 minutes, the control board automatically energizes the water pump and extends the harvest cycle another 3.5 minutes (7 minutes total).
- If the ice damper does not open and close within the 7 minute harvest cycle the ice machine enters a water thaw cycle for 170 seconds.
- If the damper does not open/close within the 170 second thaw cycle, a second thaw cycle starts.
- The control board automatically initiates a freeze sequence when the thaw cycle(s) is complete.
- If 3 consecutive 7 minute harvest/thaw cycles occur, the ice machine stops.

### **Safety Limit 3**

If the freeze time reaches 4 minutes and water is not sensed (float remains down for 10 continuous seconds) the ice machine stops.

- Safety Limit 3 is bypassed on the initial cycle (manual start or after a full bin/safety limit condition). For all subsequent cycles if the freeze time reaches 4 minutes and water is not sensed, the ice machine stops and initiates a 30 minute delay period. Control board lights SL#1 and SL#2 along with the touch pad Service (wrench) light will flash on/off at 1 second intervals.
- The ice machine automatically restarts at the end of the 30 minute delay period and stops flashing the control board and Service (wrench) lights.
- If 100 consecutive failures occur the ice machine stops and the touch pad Service (wrench) light remains energized.

**UDP0140/UDP0240/UDP0310 ENERGIZED PARTS CHART**

<b>ICE MAKING SEQUENCE OF OPERATION</b>	<b>Water Pump</b>	<b>Harvest Valve</b>	<b>Water Inlet Valve</b>	<b>Dump Valve</b>	<b>Compressor &amp; Condenser Fan Motor *</b>	<b>Harvest Float Switch</b>	<b>Ice Thickness Float Switch</b>	<b>Length of Time</b>
<b>Initial Start-up</b>	Off	On	Off	On	Off	Closed	Closed	<b>20 seconds</b>
<b>1. Water purge</b>	Off	On	Off	Off	On	Closed	Closed	<b>5 seconds</b>
<b>2. Refrigeration System Start-up</b>	Off	Off	On	Off	On	Open	Closed	<b>60 Seconds</b>
<b>Freeze Sequence</b>	Off	Off	On	Off	On	Open Then Closed	Closed Then Open	<b>120 Seconds Initial Cycle After Automatic Shutoff</b>
<b>3. Prechill</b>	On**	Off	On**	Off	On	Open Then Closed	Closed Then Open	<b>Until Harvest Float Switch closes for 10 continual seconds</b>
<b>4. Freeze</b>	On**	Off	On**	Off	On	Open Then Closed	Closed Then Open	<b>Until Harvest Float Switch closes for 10 continual seconds</b>

ICE MAKING SEQUENCE OF OPERATION	Water Pump	Harvest Valve	Water Inlet Valve	Dump Valve	Compressor & Condenser Fan Motor *	Harvest Float Switch	Ice Thickness Float Switch	Length of Time
<b>Harvest Sequence</b>	Off	On	Off	Initial cycle, then every 3rd	On	Closed	Closed	<b>20 seconds</b>
<b>5. Water Purge</b>	Off	On	Off	3rd	On	Closed	Closed	<b>Water purge initial cycle, then every 3rd cycle thereafter</b>
<b>6. Harvest</b>	Off***	On	Off***	Off***	On	Closed	Closed	<b>Bin switch activation</b>
<b>7. Automatic Shutoff</b>	Off	Off	Off	Off	Off	Closed	Closed	<b>3 Minute delay and bin switch re-closure</b>

\* Condenser Fan Motor: The fan motor is wired through a fan cycle pressure control; therefore, it may cycle on and off.

\*\* When the water temperature reaches 34° F the water pump de-energizes for 25 seconds . When the pump restarts the water inlet valve energizes for 7 seconds.

\*\*\* Will be energized during harvest when time exceeds 3.5 minutes.

\*\*\*\* The water pump de-energizes for 25 seconds then re-energizes



## Operational Checks

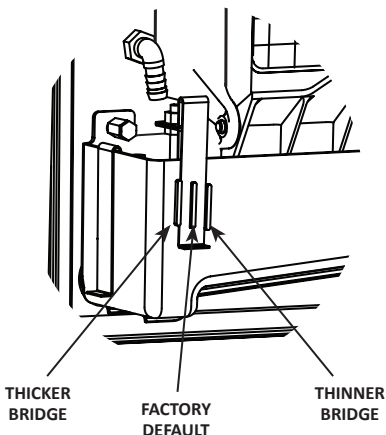
### ICE THICKNESS CHECK

After a harvest cycle, inspect the ice cubes in the ice storage bin. The ice bridge connects the ice cubes and must be set to maintain an ice bridge thickness of 1/8" (3.2 mm). To adjust the thickness of the bridge refer to ice thickness adjustment.

### ICE THICKNESS ADJUSTMENT

The ice thickness can be adjusted to three levels.

1. Pull forward on the bottom of the bracket until clear of the tab.
2. Slide the bracket over the desired tab and release.
  - The center position is the normal factory setting.
  - To increase bridge thickness, raise the water level.
  - To decrease bridge thickness, lower the water level.



## MINIMUM/MAXIMUM SLAB WEIGHT

<b>Model</b>	<b>Minimum Ice Weight Per Cycle Grams</b>	<b>Maximum Ice Weight Per Cycle lbs Grams</b>
UDP0140	480 grams	540 grams
UDP0240	1107 grams	1247grams
UDP0310	1107 grams	1247 grams

## Sequence of Operation UDP0080

### Initial start-up or start-up after automatic shut-off

#### 1. Pressure Equalization

Before the compressor starts the hot gas valve is energized for 15 seconds to equalize pressures during the initial refrigeration system start-up.

#### 2. Refrigeration System Start-up

The compressor starts after the 15-second pressure equalization, and remains on throughout the entire Freeze and Harvest Sequences. The hot gas valve remains on for 5 seconds during initial compressor start-up and then shuts off. At the same time the compressor starts, the condenser fan motor (air-cooled models) is supplied with power throughout the entire Freeze and Harvest Sequences. The fan motor is wired through a fan cycle pressure control, therefore it may cycle on and off. (The compressor and condenser fan motor are wired through the relay. As a result, any time the relay coil is energized, the compressor and fan motor are supplied with power.)

#### 3. Prechill

The compressor is on for 30 seconds prior to water flow to prechill the evaporator.

#### 4. Freeze

The water pump starts after the 30-second prechill. An even flow of water is directed across the evaporator and into each cube cell, where it freezes. When sufficient ice has formed, the water flow (not the ice) contacts the ice thickness probe. After approximately 7 seconds of continual water contact, the Harvest Sequence is initiated. The ice machine cannot initiate a Harvest Sequence until a 6-minute freeze time has been surpassed.

## 5. Harvest

The water pump de-energizes stopping flow over the evaporator. The rising level of water in the sump trough diverts water out of the overflow tube, purging excess minerals from the sump trough. The hot gas valve also opens to divert hot refrigerant gas into the evaporator. The refrigerant gas warms the evaporator causing the cubes to slide, as a sheet, off the evaporator and into the storage bin. The sliding sheet of cubes contacts the ice damper, opening the bin switch. The momentary opening and re-closing of the bin switch terminates the harvest cycle and returns the ice machine to freeze (steps 3 - 4).

## 6. Automatic Shut-off

When the storage bin is full at the end of a harvest sequence, the sheet of cubes fails to clear the ice damper and will hold it down. After the ice damper is held open for 7 seconds, the ice machine shuts off. The ice machine remains off for 3 minutes before it can automatically restart. The ice machine remains off until enough ice has been removed from the storage bin to allow the ice to fall clear of the damper. As the ice damper swings back to the operating position, the bin switch re-closes and the ice machine restarts (steps 1 - 2), provided the 3 minute delay period is complete.

## UDP0080 ENERGIZED PARTS CHART

ICE MAKING SEQUENCE OF OPERATION	Control Board Relays			Relay		Length of Time
	1 Water Pump	2 Hot Gas Valve	3 Relay Coil	3A Compressor	3B Compressor Fan Motor*	
Initial Start-up 1. Water purge	off	on	off	off	off	15 seconds
2. Refrigeration System Start-up	off	on	on	on	on	5 seconds
Freeze Sequence 3. Prechill	off	off	on	on	on	30 seconds
4. Freeze	on	off	on	on	on	Until 7 sec. Water contact w/ice thickness probe
Harvest Sequence 5. Harvest	off	on	on	on	on	Bin switch activation

ICE MAKING SEQUENCE OF OPERATION	Control Board Relays			Relay		Length of Time
	1 Water Pump	2 Hot Gas Valve	3 Relay Coil	3A Compressor	3B Compressor Fan Motor*	
Automatic Shut-off 6. Auto Shut-off	off	off	off	off	off	Until bin switch re-closes

## Operational Checks UDP0080

### SIPHON SYSTEM

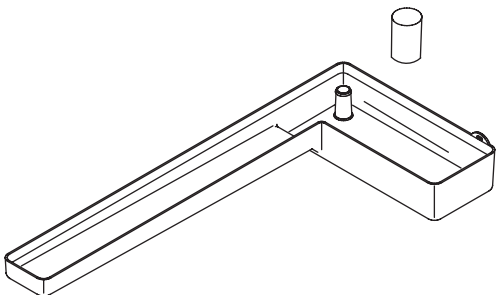
To reduce mineral build-up and cleaning frequency, the water in the sump trough must be purged during each harvest cycle.

When the water pump de-energizes the level in the water trough rises above the standpipe starting a siphon action. The siphon action stops when the water level in the sump trough drops. When the siphon action stops, the float valve refills the water trough to the correct level.

Follow steps 1 through 6 under water level check to verify the siphon system functions correctly.

### WATER LEVEL

Check the water level while the ice machine is in the ice mode and the water pump is running. The correct water level is 1/4" (6.3 mm) to 3/8" (9.5 mm) below the top of the standpipe, a line in the water trough indicates the correct level.



## **WATER LEVEL CHECK**

The float valve is factory-set for the proper water level.

If adjustments are necessary:

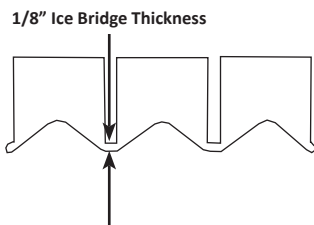
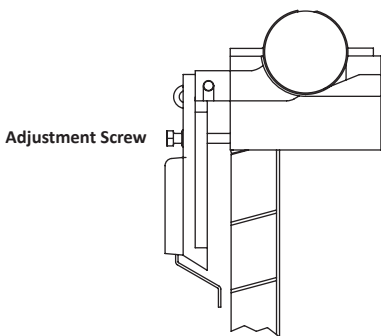
1. Verify the ice machine is level.
2. Remove the siphon cap from the standpipe.
3. Place the main ON/OFF/WASH toggle switch to the ON position, and wait until the float valve stops adding water.
4. Adjust the water level to [1/4" to 3/8" (6.3 to 9.5 mm) below the standpipe] the line in the water trough:
  - A. Loosen the two screws on the float valve bracket.
  - B. Raise or lower the float valve assembly as necessary, then tighten the screws.
  - C. Move the main ON/OFF/WASH toggle switch to the OFF position. The water level in the trough will rise above the standpipe and run down the drain.
5. Replace the siphon cap on the standpipe, and verify water level and siphon action by repeating steps 3 through 5.



## ICE THICKNESS CHECK

After a harvest cycle, inspect the ice cubes in the ice storage bin. The ice thickness probe is set to maintain an ice bridge of 1/8" (3.2 mm). If an adjustment is needed, follow the steps below.

1. Turn the ice thickness probe adjustment screw clockwise for a thicker ice bridge, or counterclockwise for a thinner ice bridge.
2. Make sure the ice thickness probe wire and bracket does not restrict movement of the probe.



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# Troubleshooting

## Troubleshooting UDP0140/UDP0240/UDP0310

NOTE: Refer to “Troubleshooting UDP0080” on page 107 for these models.

### PROBLEM CHECKLIST

Problem	Possible Cause	Correction
Ice machine does not operate	No electrical power to the ice machine.	Replace the fuse/reset the breaker/turn on the main switch/plug power cord into receptacle.
	Ice machine needs to be turned on.	Press the On/Off button to start ice making.
	Damper in open position (down).	Damper must be in upright position and capable of swinging freely.
Ice machine stops, and can be restarted by turning the ice machine OFF/ ON.	Safety limit feature stopping the ice machine..	Refer to “Safety Limit Feature”
Ice sheet is thick	Water trough level is too high.	Adjust ice thickness float.
	Power button was turned off/on during freeze cycle and ice remained on evaporator.	Allow ice to thaw and release from evaporator, then restart
	Ice damper was opened then closed in the harvest cycle before the ice released.	Allow ice to thaw and release from evaporator, then restart
Ice machine does not release ice or is slow to harvest.	Ice machine is dirty.	Descale and sanitize the ice machine
	Ice machine is not level.	Level the ice machine
	Low air temperature around ice machine (air-cooled models).	Air temperature must be at least 40° F (4°C).

<b>Problem</b>	<b>Possible Cause</b>	<b>Correction</b>
Ice machine does not cycle into harvest mode.	The six-minute freeze time lock-in has not expired yet.	Wait for freeze lock-in to expire.
	Harvest float switch is dirty.	Descale and sanitize the ice machine.
	Harvest float switch wire is disconnected.	Connect the wire
	Harvest float switch is out of adjustment.	Adjust the harvest float switch.
	Uneven ice fill (thin at top of evaporator).	Refer to "Shallow or Incomplete Cubes"
Ice quality is poor (soft or not clear).	Poor incoming water quality.	Test the quality of the incoming water and make appropriate filter recommendations.
	Water filtration is poor.	Replace the filter.
	Ice machine is dirty.	Descale and sanitize the ice machine.
	Water softener is working improperly (if applicable).	Repair the water softener
Ice machine produces shallow or incomplete cubes, or the ice fill pattern on the evaporator is incomplete.	Ice thickness switch is out of adjustment.	Adjust the ice thickness switch
	Water trough level is too high or too low.	Check the water level.
	Water filtration is poor.	Replace the filter.
	Hot incoming water.	Connect the ice machine to a cold water supply.
	Incorrect incoming water pressure.	Water pressure must be 20-80 psi (137.9 -551.5 kPa)
	Ice machine is not level.	Level the ice machine
Low ice capacity.	The condenser is dirty.	Clean the condenser.
	High air temperature around ice machine (air-cooled models).	Air temperature must not exceed 110° F (43°C).
	Inadequate clearance around the ice machine.	Provide adequate clearance
	Objects stacked around ice machine, blocking condenser airflow	Remove items blocking airflow
	Hot incoming water.	Connect to cold water
	Incorrect incoming water pressure. Water pressure is too low or water filter is restricted.	Water pressure must be 20-80 psi (137.9 -551.5 kPa). Replace water filter.

<b>Problem</b>	<b>Possible Cause</b>	<b>Correction</b>
Ice sheet is thick	Water trough level is too high	Adjust ice thickness float
	Power button was turned off/on during the freeze cycle and ice remained on the evaporator	Allow ice to thaw and release from the evaporator, then restart
	Ice damper was opened and closed in the harvest cycle before the ice released	Allow ice to thaw and release from the evaporator, then restart
	Long harvest cycles with repeated safety limit indication	Descale the ice machine & perform diagnostic procedures as required

## **CONTROL BOARD TEST MODE**

NOTE: The ice damper/bin switch can be open or closed and does not effect the operation of the test mode.

To enter the test mode press and hold the test switch on the control board for 3 seconds. Refer to “Electronic Control Board UDP0140/UDP0240/UDP0310” on page 174 for test button location. The control board test mode performs the following functions for a 2 minute time period:

- Energizes all control board relays
- Energizes all control board lights
- Energizes all touch pad control lights

After the 2 minute test period the control board will complete 500 ice making cycles, then stop.

### **Canceling a test cycle:**

To cancel a test cycle press the test button a second time.

### **Restarting a test cycle:**

The test cycle will restart each time the test button is pressed for a 3 second time period.

## **OPERATING ICE MACHINE WITH BIN AND TOUCH PAD REMOVED**

The ice machine is designed to allow diagnostic procedures to be performed with the bin removed or to run ice making cycles if a touch pad is defective. The touch pad is attached to the bin and is disconnected during the removal process. Use the control board test mode to operate the ice machine without connecting the touch pad. Refer to “Electronic Control Board UDP0140/UDP0240/UDP0310” on page 174 for test button location

NOTE: Software versions before 2.70 operate for 1 cycle in test mode. Software versions after 2.70 operate for 500 cycles in test mode.

## SAFETY LIMIT FEATURE

In addition to the standard safety controls, your Manitowoc ice machine features built-in safety limits that will stop the ice machine if conditions arise which could cause a major component failure.

**Service Light:** The Service light energizes whenever a safety limit has been exceeded.

### Safety Limit 1

If the freeze time reaches 45 minutes, the control board automatically initiates a harvest cycle.

- After 3 consecutive 45-minute cycles, control board light SL#1 along with the touch pad service (wrench) light will flash on/off at 1 second intervals.
- If 6 consecutive 45-minute freeze cycles occur, the ice machine stops and the SL#1 light on the control board and the Service (wrench) light on the touch pad will be on continuously.

### Safety Limit 2

- If the harvest time reaches 3.5 minutes, the control board automatically energizes the water pump and extends the harvest cycle another 3.5 minutes (7 minutes total).
- If the ice damper does not open and close within the 7 minute harvest cycle the ice machine enters a water thaw cycle for 170 seconds.
- If the damper does not open/close within the 170 second thaw cycle, a second thaw cycle starts.
- The control board automatically initiates a freeze sequence when the thaw cycle(s) is complete.
- If 3 consecutive 7 minute harvest/thaw cycles occur, the ice machine stops and the SL#2 light on the control board and the Service (wrench) light on the touch pad will be on continuously.

### **Safety Limit 3**

If the freeze time reaches 4 minutes and water is not sensed (float remains down for 10 continuous seconds) the ice machine stops.

- Safety Limit 3 is bypassed on the initial cycle (manual start or after a full bin/safety limit condition). For all subsequent cycles if the freeze time reaches 4 minutes and water is not sensed, the ice machine stops and initiates a 30 minute delay period. Control board lights SL#1 and SL#2 along with the touch pad Service (wrench) light will flash on/off at 1 second intervals.
- The ice machine automatically restarts at the end of the 30 minute delay period and stops flashing the control board and Service (wrench) lights.
- If 100 consecutive failures occur the ice machine stops and the touch pad Service (wrench) light remains energized.



## **Determining Which Safety Limit Stopped the Ice Machine:**

When a safety limit condition causes the ice machine to stop, the safety limit light on the control board continually flashes on and off.

### CONTROL BOARD SAFETY LIMIT LIGHT OPERATION, BEFORE THE POWER BUTTON HAS BEEN CYCLED ON/ OFF:

Watch the safety limit lights on the control board:

- SL#1 flashes = 3 or more 45 minute cycles
- SL#1 continuously on = Six 45minute freeze cycles
- SL#2 flashes = One 3.5 minute harvest cycles
- SL#2 continuously on = 3 consecutive 3.5 minute harvest cycles
- SL#1 & SL#2 flash = SL#3, neither float opened within 4 minutes of the freeze cycle.

### CONTROL BOARD SAFETY LIMIT LIGHT OPERATION USING THE POWER BUTTON:

1. Press the power button once.
2. Press the power button again to start ice making.
3. Watch the safety limit lights.
  - One will flash corresponding to safety limits 1 or 2.
4. Safety limit 3 is indicated by both SL#1 & SL#2 flashing.

After safety limit indication, the ice machine will restart and run until a safety limit is exceeded again.

### **Safety Limit Notes**

- A continuous run of 100 harvests automatically erases the safety limit code.
- The control board will store and indicate only one safety limit – the last one exceeded.
- If the power button is cycled OFF and then ON prior to reaching the 100-harvest point, the last safety limit exceeded will be indicated.

## Safety Limit Checklist

The following checklists are designed to assist the service technician in analysis. However, because there are many possible external problems, do not limit your diagnosis to only the items listed.

### Safety Limit #1

**Freeze time exceeds 45 minutes for 3 consecutive freeze cycles.**

Possible Cause Checklist

#### ***Improper installation***

- Refer to “Installation/Visual Inspection Checklist” on page 93

#### ***Water System***

- Water Level too high or defective float switch (water escaping water trough)
- Low water pressure (20 psig min.)
- High water pressure (80 psig max.)
- High water temperature (90°F/32.2°C max.)
- Clogged water distribution tube
- Dirty/defective water inlet valve
- Defective water pump

#### ***Electrical System***

- Harvest cycle not initiated electrically
- Contactor not energizing
- Compressor electrically non-operational
- Restricted condenser air flow
- High inlet air temperature (110°F/43.3°C max.)
- Condenser discharge air re-circulation
- Dirty condenser fins
- Defective fan cycling control
- Defective fan motor
- Low water pressure (20 psig min.)
- High water temperature (90°F/32.2°C max.)
- Dirty condenser

### ***Refrigeration System***

- Non-Manitowoc components
- Improper refrigerant charge
- Defective compressor
- TXV starving or flooding (check bulb mounting)
- Non-condensable in refrigeration system
- Plugged or restricted high side refrigerant lines or component
- Defective harvest valve

## **Safety Limit #2**

**Harvest time exceeds 3.5 minutes for 3 Consecutive harvest cycles.**

Possible Cause Checklist

### ***Improper installation***

- Refer to “Installation/Visual Inspection Checklist” on page 93

### ***Water System***

- Water area (evaporator) dirty
- Dirty/defective water dump valve
- Vent tube not installed on water outlet drain
- Water freezing behind evaporator
- Plastic extrusions and gaskets not securely mounted to the evaporator
- Low water pressure (20 psig min.)
- Loss of water from sump area
- Clogged water distribution tube
- Dirty/defective water inlet valve
- Defective water pump

### ***Electrical system***

- Water inlet valve defective
- Bin switch defective
- Premature harvest

### ***Refrigeration system***

- Non-Manitowoc components
- Improper refrigerant charge
- Defective harvest valve
- TXV flooding (check bulb mounting)
- Defective fan cycling control

### **Safety Limit 3**

**Freeze time reaches 4 minutes and water is not sensed.**

Possible Cause Checklist

#### ***Improper installation***

- Refer to “Installation/Visual Inspection Checklist” on page 93

#### ***Water System***

- Dirty/defective water dump valve
- Low water float valve dirty or defective
- Vent tube not installed on water outlet drain
- Low water pressure (20 psig min.)
- Dirty defective water filter (when used)
- Loss of water from sump area
- Dirty/defective water inlet valve

#### ***Electrical system***

- Water inlet valve coil defective
- Low water float valve defective

## DIAGNOSING AN ICE MACHINE THAT WILL NOT RUN

### **Warning**

High (line) voltage is applied to the control board at all times. Removing the control board fuse or pressing the power button will not remove the power supplied to the control board.

1. Verify primary voltage is supplied to ice machine and the fuse/circuit breaker is closed.
2. Verify control board fuse is okay.

NOTE: If any control board lights are on, the fuse is okay.

3. Verify the bin switch functions properly. A defective bin switch can falsely indicate a full bin of ice.
4. Verify power button functions properly. A defective power button may keep the ice machine in the OFF mode. Refer to touch pad diagnostics page 134 when Steps 1 –3 test good.
5. Be sure Steps 1 – 4 were followed thoroughly. Intermittent problems are not usually related to the control board. Replace control board if touch pad operation is correct.

## **ICE MACHINE DOES NOT CYCLE INTO HARVEST WHEN THE HARVEST FLOAT IS DOWN/CLOSED**

NOTE: The ice machine will make a thick or double slab when a new freeze cycle is started with ice already present on the evaporator.

Two of the most common scenarios are:

- Power is cycled off/on with ice on the evaporator.
- The ice damper/bin switch is opened/closed in the harvest cycle before the ice releases.

Remove all ice from the evaporator before starting diagnostic procedures.

### **Freeze Time Lock-In Feature**

The ice machine control system incorporates a freeze time lock-in feature. This prevents the ice machine from short cycling in and out of harvest. The control board locks the ice machine in the freeze cycle for six minutes. After six minutes a harvest cycle can be initiated. To allow the service technician to initiate a harvest cycle without delay, this feature is not used on the first cycle after pressing the power button OFF and back to ON.

**Step 1** Disconnect power to the ice machine, remove the electrical panel to allow viewing of the control board lights and pull the wire connector for the harvest float switch through the bulkhead and disconnect. Attach a jumper wire to the wire terminals connected to the control board.

**Step 2** Bypass the freeze time lock-in feature by pressing the power button to cycle the ice machine on. Wait until water flows over the evaporator, then refer to chart.

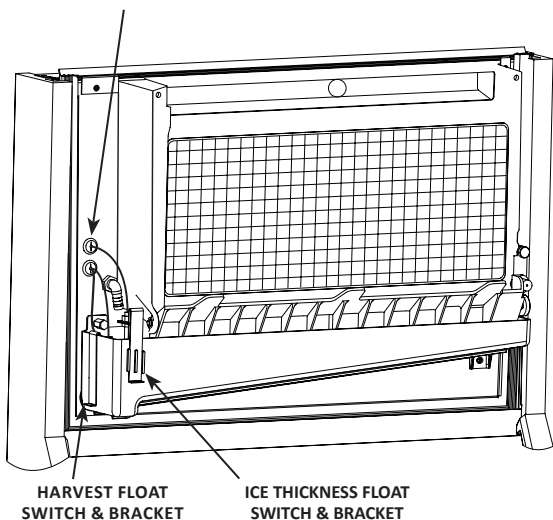
<b>Result</b>	<b>Correction</b>
10 seconds into the freeze cycle the ice machine cycles from freeze to harvest and the control board harvest light energizes.	The ice thickness float switch, connectors or wiring is causing the malfunction.
The harvest light comes on, but the ice machine remains in the freeze cycle.	The ice machine is in a 6 minute freeze lock - Cycle on/off and retest.
The harvest light stays off and the ice machine remains in freeze.	Replace the control board.



## ICE MACHINE CYCLES INTO HARVEST BEFORE THE HARVEST FLOAT IS DOWN/CLOSED

**Step 1** Disconnect power to the ice machine, remove the electrical panel to allow viewing of the control board lights and pull the wire connector for the harvest float switch through the bulkhead and disconnect.

WIRE CONNECTORS ARE LOCATED BEHIND BULKHEAD  
PULL THROUGH GROMMET TO DISCONNECT



### **Caution**

Do not disassemble a float for descaling/sanitizing or troubleshooting. The float magnet is not located in the center of the float and incorrect reassembly will result in an ice machine that will not harvest.

**Step 2** Reapply power and press the power button to cycle the ice machine off/on and bypass the freeze time lock-in feature. Wait until water flows over the evaporator, then refer to chart.

Result	Correction
The harvest light does not come on and the ice machine stays in freeze.	The ice thickness float switch, connectors or wiring is causing the malfunction.
10 seconds into the freeze cycle the ice machine cycles from freeze to harvest and the control board harvest light energizes.	Replace the control board.

## ICE PRODUCTION CHECK

The amount of ice a machine produces directly relates to the operating water and air temperatures. This means an ice machine with a 70°F (21°C) ambient temperature and 50°F (10°C) water produces more ice than the same ice machine with 90°F (32°C) ambient and 70°F (21°C) water.

1. Determine the ice machine operating conditions:  
Air temp entering condenser: \_\_\_\_\_°  
Air temp around ice machine: \_\_\_\_\_°  
Water temp entering sump trough: \_\_\_\_\_°
2. Refer to the appropriate "Cycle Times, 24 Hr. Ice Production and Refrigerant Temperature Charts" on page 157. Use the operating conditions determined in Step 1 to find published 24-Hour Ice Production: \_\_\_\_\_
  - Times are in minutes.  
Example: 1 min. 15 sec. converts to 1.25 min.  
(15 seconds ÷ 60 seconds = .25 minutes)
  - Weights are in pounds.  
Example: 2 lb. 6 oz. converts to 2.375 lb.  
(6 oz. ÷ 16 oz. = .375 lb.)
3. Perform an ice production check using the formula below.

1.	$\frac{\text{Freeze Time}}{\text{Time}}$	+	$\frac{\text{Harvest Time}}{\text{Time}}$	=	$\frac{\text{Total Cycle Time}}{\text{Time}}$
2.	$\frac{1440}{\text{Minutes in 24 Hrs.}}$	÷	$\frac{\text{Total Cycle Time}}{\text{Time}}$	=	$\frac{\text{Cycles per Day}}{\text{Day}}$
3.	$\frac{\text{Weight of One Harvest}}{\text{Harvest}}$	x	$\frac{\text{Cycles per Day}}{\text{Day}}$	=	$\frac{\text{Actual 24-Hour Production}}{\text{Production}}$

Weighing the ice is the only 100% accurate check.

4. Compare the results of step 3 with step 2. Ice production is normal when these numbers match closely. If they match closely, determine if:
  - Another larger ice machine is required.
  - Relocating the existing equipment to lower the load conditions is required.

Contact the local Manitowoc distributor for information on available options and accessories.

## INSTALLATION/VISUAL INSPECTION CHECKLIST

### ***Ice machine is not level***

- Level the ice machine

### ***Condenser is dirty***

- Clean the condenser

### ***Water filtration is plugged (if used)***

- Install a new water filter

### ***Water drains are not run separately and/or are not vented***

- Run and vent drains according to the Installation Manual

## **WATER SYSTEM CHECKLIST**

A water-related problem often causes the same symptoms as a refrigeration system component malfunction.

Example: A water dump valve leaking during the freeze cycle, a system low on charge, and a starving TXV have similar symptoms.

Water system problems must be identified and eliminated prior to replacing refrigeration components.

### ***Water area (evaporator) is dirty***

- Descale as needed

### ***Water inlet pressure not between 20 and 80 psig (1–5 bar, 138–552 kPa)***

- Install a water regulator valve or increase the water pressure

### ***Incoming water temperature is not between 40°F (3°C) and 90°F (32°C)***

- If too hot, check the hot water line check valves in other store equipment

### ***Water filtration is plugged (if used)***

- Install a new water filter

### ***Vent tube is not installed on water outlet drain***

- See Installation Instructions

### ***Hoses, fittings, etc., are leaking water***

- Repair/replace as needed

### ***Water valve is stuck open, closed or is leaking***

- Descale/replace as needed

### ***Water is spraying out of the sump trough area***

- Stop the water spray

### ***Uneven water flow across the evaporator***

- Descale the ice machine

### ***Water is freezing behind the evaporator***

- Correct the water flow

### ***Plastic extrusions and gaskets are not secured to the evaporator***

- Remount/replace as need.

### **Extremely Thin at Evaporator Outlet**

There is no ice, or a considerable lack of ice formation on the outlet of the evaporator.

Examples: No ice at all at the outlet of the evaporator, but ice forms at the inlet half of the evaporator. Or, the ice at the outlet of the evaporator reaches the correct thickness, but the outlet of the evaporator already has 1/2" to 1" of ice formation.

Possible cause: Water loss, low on refrigerant, starving TXV, hot water supply, faulty float valve, etc.

### **Extremely Thin at Evaporator Inlet**

There is no ice, or a considerable lack of ice formation at the inlet of the evaporator. Examples: The ice at the outlet of the evaporator reaches the correct thickness, but there is no ice formation at all at the inlet of the evaporator.

Possible cause: Insufficient water flow, flooding TXV, etc.

### **Spotty Ice Formation**

There are small sections on the evaporator where there is no ice formation. This could be a single corner, or a single spot in the middle of the evaporator. This is generally caused by loss of heat transfer from the tubing on the backside of the evaporator.

### **No Ice Formation**

The ice machine operates for an extended period, but there is no ice formation at all on the evaporator.

Possible cause: Water float valve, water pump, starving expansion valve, low refrigerant charge, compressor, etc.

## Refrigeration Diagnostics

These ice machines have a very small refrigerant charge and we do not recommend diagnosing the ice machine using refrigerant pressures. For this reason refrigeration access fittings are not installed during production and the ice machine is diagnosed with temperatures.

### **ELIMINATE ALL NON REFRIGERATION PROBLEMS BEFORE DIAGNOSING THE REFRIGERATION SYSTEM.**

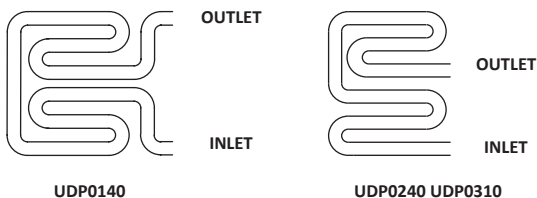
- Perform a visual inspection for clearances, drains, dirty condenser/filter and water filter replacement.
- Verify water flow is even across the entire evaporator.
- Verify ice fill pattern - Mineral build-up on the evaporator assembly will cause water tracking and an erratic ice fill pattern. Descale with Manitowoc Ice Machine cleaner/descaler to remove any mineral buildup.
- Check ice thickness bridge - Bridge should be 3 mm.
- Run an ice production check - Ice production checks within 10% are considered normal.



## ICE FORMATION PATTERN

Evaporator ice formation pattern analysis is helpful in ice machine diagnostics.

Analyzing the ice formation pattern alone cannot diagnose an ice machine malfunction. However, when this analysis is used along with Manitowoc's Refrigeration System Operational Analysis Table, it can help diagnose an ice machine malfunction.



### Examples of Evaporator Tubing Routing

#### Normal Ice Formation

Ice forms across the entire evaporator surface.

At the beginning of the Freeze cycle, it may appear that more ice is forming on the inlet of the evaporator than at the outlet. At the end of the Freeze cycle, ice formation at the outlet will be close to, or just a bit thinner than, ice formation at the inlet. The dimples in the cubes at the outlet of the evaporator may be more pronounced than those at the inlet. This is normal.

If ice forms uniformly across the evaporator surface, but does not do so in the proper amount of time, this is still considered a normal ice fill pattern.

## **DISCHARGE LINE TEMPERATURE ANALYSIS**

Knowing if the discharge line temperature is increasing, decreasing or remaining constant can be an important diagnostic tool. Maximum compressor discharge line temperature on a normally operating ice machine steadily increases throughout the freeze cycle. Comparing the temperatures over several cycles will result in a consistent maximum discharge line temperature.

Ambient air temperatures affect the maximum discharge line temperature.

Higher ambient air temperatures at the condenser = higher discharge line temperatures at the compressor.

Lower ambient air temperatures at the condenser = lower discharge line temperatures at the compressor.

### **Discharge Line Temperature Procedure**

1. Connect a temperature probe on the compressor discharge line within 6" (15.2 cm) of the compressor.
2. Observe the discharge line temperature for the last three minutes of the freeze cycle and view the maximum discharge line temperature.
3. Compare the maximum discharge line temperature with the published discharge line temperature. If the discharge line temperature is equal or higher to the published temperature this procedure is complete.
4. Discharge line temperature is lower than published temperature.
  - A. Verify the expansion valve sensing bulb is 100% insulated and sealed airtight. Ambient air contacting an incorrectly insulated sensing bulb will cause overfeeding of the expansion valve.
  - B. Ice machines that have a flooding expansion valve will have a maximum discharge line temperature that decreases each cycle.

## COMPARING EVAPORATOR INLET/OUTLET TEMPERATURES

The temperatures of the suction lines entering and leaving the evaporator alone cannot diagnose an ice machine. However, comparing these temperatures during the freeze cycle, along with using Manitowoc's Refrigeration System Operational Analysis Table, can help diagnose an ice machine malfunction.

The actual temperatures entering and leaving the evaporator vary by model, and change throughout the freeze cycle. This makes documenting the "normal" inlet and outlet temperature readings difficult. The key to the diagnosis lies in the difference between the two temperatures five minutes into the freeze cycle. These temperatures must be within 7°F (4°C) of each other.

Use this procedure to document freeze cycle inlet and outlet temperatures.

1. Use a quality temperature meter, capable of taking temperature readings on curved copper lines.
2. Attach the temperature meter sensing device to the copper lines entering and leaving the evaporator.

### Important

Do not simply insert the sensing device under the insulation. It must be attached to and reading the actual temperature of the copper line.

3. Wait five minutes into the freeze cycle.
4. Record the temperatures below and determine the difference between them.

_____	_____	_____
Inlet Temperature	Difference must be within 7°F (4°C) at 5 minutes into the freeze cycle	Outlet Temperature

5. Use this with other information gathered on the Refrigeration System Operational Analysis Table to determine the ice machine malfunction.

## REFRIGERATION DIAGNOSTIC PROCEDURE

1. Install and insulate a temperature lead on the compressor suction line within 6" of the compressor.
2. Install and insulate a temperature lead on the compressor discharge line within 6" of the compressor.
3. All doors and panels must be in place during the diagnostic procedure.
4. Refer to the "Cycle Times, 24 Hr. Ice Production and Refrigerant Temperature Charts" on page 157 to determine the correct operating temperature range for your air and water temperature. Normal operating temperatures will be within 10% of the data in the charts.
5. Record the temperatures throughout the freeze and harvest cycles.

NOTE: First cycle is not used for refrigeration system diagnostics. Run a minimum of two cycles to allow the system to stabilize and start recording temperatures three minutes after the second cycle starts.

### Recorded Temperature Chart

Discharge Line Temp	Suction Line Temp	Ice Fill Pattern	Refer to Diagnostics for:
Low (20°F [-7°C] or more)	Low 20°F (-7°C) or more)	Less fill on the outlet of the evaporator	Expansion Valve Flooding
Normal or High	High 10°F (-12°C) or more)	Less fill on the outlet and top 2 rows of the evaporator	Low on Refrigerant or Expansion Valve Starving
Normal	Low 5°F (-15°C) or less)	Less fill on the outlet of the evaporator	Refrigerant Overcharge

## **FLOODING EXPANSION VALVE SYMPTOMS**

A flooding expansion valve will have discharge and suction line temperatures 20°F (-7°C) lower than normal freeze cycle temperatures. Normal suction line temperature and low discharge line temperature DO NOT verify a flooding valve. Both discharge line temperature and suction line temperature must be low to verify a flooding expansion valve. Ice fill pattern is thin on the left hand side of the evaporator.

## **STARVING EXPANSION VALVE/LOW REFRIGERANT CHARGE SYMPTOMS**

- A. Ice Fill Pattern
  - Thin on top two rows of the evaporator
  - Thin on entire left side of the evaporator
  - Thick on the bottom of the evaporator
- B. Freeze time longer than normal
  - A failed TXV or low refrigerant charge will have a suction line temperature higher than normal and a discharge line temperature lower than normal.
  - An failed TXV will not effect the discharge line temperature during the harvest cycle. A low freeze and discharge line temperature in the freeze cycle with a normal harvest cycle discharge line temperature indicates a failed TXV.
  - Low refrigerant charge will have both the suction and discharge line temperatures lower than normal in the freeze and harvest cycles.

Diagnosis can be confirmed by installing a temporary access valve and adding 2 oz (57 g) of refrigerant: If the suction line temperature drops or the ice fill pattern on the top two rows fills in, the ice machine is low on refrigerant. Refer to charging procedures for access valve installation/removal procedure.

## **OVERCHARGED SYSTEM SYMPTOMS**

Suction line temperature will be slightly low during freeze cycle 5°F (-15°C). Discharge line temperature is normal. Actual amperage readings will be higher than nameplate rating.

Overcharge diagnosis can be difficult. R290 ice machines ship without access valves; Look for signs that an access valve has previously been added. When an overcharge is suspected remove the refrigerant and weigh in the correct refrigerant amount.

## **HIGHER THAN NORMAL FREEZE CYCLE TEMPERATURES**

- A dirty filter or condenser will result in higher than normal temperatures. Always clean the filter and condenser before diagnosing the refrigeration system.
- Hot water entering the ice machine will result in high suction and discharge line temperatures in the freeze cycle.
- Inefficient Compressor  
Suction and discharge temperatures will be slightly high to high during the freeze cycle. Remove refrigerant and weigh in the correct refrigerant amount. If the ice machine continues to exhibit symptoms, monitor the discharge line temperature for a continued increase of temperature. When the ice machine continues to make ice slowly (or makes little to no ice and trips the internal compressor overload) the compressor will require replacement.

## **HARVEST VALVE**

### **General**

The harvest valve is an electrically operated valve that opens when energized, and closes when de-energized.

### **Normal Operation**

The valve is de-energized (closed) during the freeze cycle and energized (open) during the harvest cycle. The valve is positioned between the receiver and the evaporator and performs two functions:

1. Prevents refrigerant from entering the evaporator during the freeze cycle.

The harvest valve is not used during the freeze cycle. The harvest valve is de-energized (closed) preventing refrigerant flow from the receiver into the evaporator.

2. Allows refrigerant vapor to enter the evaporator in the harvest cycle.

During the harvest cycle, the harvest valve is energized (open) allowing refrigerant gas from the discharge line of the compressor to flow into the evaporator. The heat is absorbed by the evaporator and allows release of the ice slab.

Exact pressures vary according to ambient temperature and ice machine model. Harvest pressures can be found in the "Cycle Times, 24 Hr. Ice Production and Refrigerant Temperature Charts" on page 157.

## Harvest Valve Analysis

The valve can fail in two positions:

- Valve will not open in the harvest cycle.
- Valve remains open during the freeze cycle.

### VALVE WILL NOT OPEN IN THE HARVEST CYCLE

Although the circuit board has initiated a harvest cycle, the evaporator temperature remains unchanged from the freeze cycle.

### VALVE REMAINS OPEN IN THE FREEZE CYCLE:

Symptoms of a harvest valve remaining partially open during the freeze cycle can be similar to symptoms of an expansion valve, float valve or compressor problem. Symptoms are dependent on the amount of leakage in the freeze cycle.

A small amount of leakage will cause increased freeze times and an ice fill pattern that is “Thin at the Outlet”, but fills in at the end of the cycle.

As the amount of leakage increases the length of the freeze cycle increases and the amount of ice at the outlet of the evaporator decreases.

Refer to the Parts Manual for proper valve application. If replacement is necessary, use only “original” Manitowoc replacement parts.



Use the following procedure and table to help determine if a harvest valve is remaining partially open during the freeze cycle.

1. Wait eight minutes into the freeze cycle.
2. Feel the inlet of the harvest valve or attach thermocouple and insulate.

### **Important**

Feeling the harvest valve outlet or across the harvest valve itself will not work for this comparison.

The harvest valve outlet is on the suction side (cool refrigerant). It may be cool enough to touch even if the valve is leaking.

3. Feel the compressor discharge line.

### **Warning**

The inlet of the harvest valve and the compressor discharge line could be hot enough to burn your hand. Just touch them momentarily.

4. Compare the temperature of the inlet of the harvest valve to the temperature of the compressor discharge line and refer to table.

<b>Findings</b>	<b>Comments</b>
<p>The inlet of the harvest valve is cool enough to touch and the compressor discharge line is hot.</p> <p><b>Cool &amp; Hot</b></p>	<p>This is normal as the discharge line should always be too hot to touch and the harvest valve inlet, although too hot to touch during harvest, should be cool enough to touch after 5 minutes into the freeze cycle.</p>
<p>The inlet of the harvest valve is hot and approaches the temperature of a hot compressor discharge line.</p> <p><b>Hot &amp; Hot</b></p>	<p>This is an indication something is wrong, as the harvest valve inlet did not cool down during the freeze cycle. If the compressor dome is also entirely hot, the problem is not a harvest valve leaking, but rather something causing the compressor (and the entire ice machine) to get hot.</p>
<p>Both the inlet of the harvest valve and the compressor discharge line are cool enough to touch.</p> <p><b>Cool &amp; Cool</b></p>	<p>This is an indication something is wrong, causing the compressor discharge line to be cool to the touch. This is not caused by a harvest valve leaking.</p>

## Troubleshooting UDP0080

### SAFETY LIMIT FEATURE

In addition to the standard safety controls, your Manitowoc ice machine features built-in safety limits that will stop the ice machine if conditions arise which could cause a major component failure.

**Safety Limit #1:** If the freeze time reaches 60 minutes, the control board automatically initiates a harvest cycle. 3 cycles outside the time limit = 1 hour Stand-by Mode.

**Safety Limit #2:** If the harvest time reaches 3.5 minutes, the control board automatically returns the ice machine to the freeze cycle. 3 cycles outside the time limit = Safety Limit (must be MANUALLY reset).

**Safety Limit Stand-by Mode:** The first time a safety limit shut down occurs, the ice machine turns off for 60 minutes (Stand-by Mode). The ice machine will then automatically restart to see if the problem reoccurs.

During the Stand-by Mode the harvest light will be flashing continuously and a safety limit indication can be viewed. If the same safety limit is reached a second time (the problem has reoccurred), the ice machine will initiate a safety limit shut down and remain off until it is manually restarted. During a safety limit shut down the harvest light will be flashing continuously.

### **Determining Which Safety Limit Stopped the Ice Machine:**

When a safety limit condition causes the ice machine to stop, the harvest light on the control board continually flashes on and off. Use the following procedures to determine which safety limit has stopped the ice machine.

1. Move the toggle switch to OFF.
2. Move the toggle switch back to ON.
3. Watch the harvest light. It will flash one or two times, corresponding to safety limits 1 and 2, to indicate which safety limit stopped the ice machine.

After safety limit indication, the ice machine will restart and run until a safety limit is exceeded again.

### **Safety Limit Notes**

- A continuous run of 100 harvests automatically erases the safety limit code.
- The control board will store and indicate only one safety limit – the last one exceeded.
- If the toggle switch is cycled OFF and then ON prior to reaching the 100-harvest point, the last safety limit exceeded will be indicated.

## Safety Limit Checklist

The following checklists are designed to assist the service technician in analysis. However, because there are many possible external problems, do not limit your diagnosis to only the items listed.

### Safety Limit #1

**Freeze time exceeds 60 minutes for 6 consecutive freeze cycles.**

Possible Cause Checklist

#### ***Improper installation***

- Refer to “Installation/Visual Inspection Checklist” on page 117

#### ***Water System***

- Water Level too high or defective float (water escaping water trough)
- Low water pressure (20 psig min.)
- High water pressure (80 psig max.)
- High water temperature (90°F/32.2°C max.)
- Clogged water distribution tube
- Defective water pump

#### ***Electrical System***

- Harvest cycle not initiated electrically
- Contactor not energizing
- Compressor electrically non-operational
- Restricted condenser air flow
- High inlet air temperature (110°F/43.3°C max.)
- Condenser discharge air re-circulation
- Dirty condenser fins
- Defective fan cycling control
- Defective fan motor
- Low water pressure (20 psig min.)
- High water temperature (90°F/32.2°C max.)
- Dirty condenser

### ***Refrigeration System***

- Non-Manitowoc components
- Improper refrigerant charge
- Defective compressor
- TXV starving or flooding (check bulb mounting)
- Non-condensable in refrigeration system
- Plugged or restricted high side refrigerant lines or component
- Defective harvest valve

## **Safety Limit #2**

**Harvest time exceeds 3.5 minutes for 3 Consecutive harvest cycles.**

Possible Cause Checklist

### ***Improper installation***

- Refer to “Installation/Visual Inspection Checklist” on page 117

### ***Water System***

- Water area (evaporator) dirty
- Dirty/defective water dump valve
- Vent tube not installed on water outlet drain
- Water freezing behind evaporator
- Plastic extrusions and gaskets not securely mounted to the evaporator
- Low water pressure (20 psig min.)
- Loss of water from sump area
- Clogged water distribution tube
- Dirty/defective water inlet float
- Defective water pump

### ***Electrical system***

- Bin switch defective
- Premature harvest

### ***Refrigeration system***

- Non-Manitowoc components
- Improper refrigerant charge
- Defective harvest valve
- TXV flooding (check bulb mounting)
- Defective fan cycling control

## DIAGNOSING AN ICE MACHINE THAT WILL NOT RUN

### **Warning**

High (line) voltage is applied to the control board (terminals #2 and #4) at all times. Removing control board fuse or moving the toggle switch to OFF will not remove the power supplied to the control board.

1. Verify primary voltage is supplied to ice machine and the fuse/circuit breaker is closed.
2. Verify control board fuse is okay.
3. If the bin switch light functions, the fuse is okay.
4. Verify the bin switch functions properly. A defective bin switch can falsely indicate a full bin of ice.
5. Verify ON/OFF/WASH toggle switch functions properly. A defective toggle switch may keep the ice machine in the OFF mode.
6. Verify low DC voltage is properly grounded. Loose DC wire connections may intermittently stop the ice machine.
7. Be sure Steps 1 – 6 were followed thoroughly. Intermittent problems are not usually related to the control board.
8. Replace the control board.



## DIAGNOSING ICE THICKNESS CONTROL CIRCUITRY

### Ice Machine Does Not Cycle Into Harvest when Water Contacts the Ice Thickness Control Probe

**Step 1** Bypass the freeze time lock-in feature by moving the ON/OFF/WASH switch to OFF and back to ON. Wait until the water starts to flow over the evaporator.

**Step 2** Clip the jumper wire to the ice thickness probe and any cabinet ground.

<b>Step 2 Jumper wire connected from probe to ground</b>	
<b>Monitoring Harvest Light</b>	<b>Correction</b>
The harvest light comes on, and 6-10 seconds later, ice machine cycles from freeze to harvest.	The ice thickness control circuitry is functioning properly. Do not change any parts.
The harvest light comes on but the ice machine stays in the freeze sequence.	The ice control circuitry is functioning properly. The ice machine is in a six minute freeze time lock-in. Verify Step 1 of this procedure was followed correctly.
The harvest light does not come on.	Proceed to Step 3.

**Step 3** Disconnect the ice thickness probe from the control board terminal. Clip the jumper wire to the terminal on the control board and any cabinet ground. Monitor the harvest light.

<b>Step 3 Jumper wire connected from control board terminal to ground</b>	
<b>Monitoring Harvest Light</b>	<b>Correction</b>
The harvest light comes on, and 6-10 seconds later, ice machine cycles from freeze to harvest.	The ice thickness probe is causing the malfunction.
The harvest light comes on but the ice machine stays in the freeze sequence.	The control circuitry is functioning properly. The ice machine is in a six minute freeze time lock-in (verify step 1 of this procedure was followed correctly).
The harvest light does not energize.	The control board is causing the malfunction.

## Ice Machine Cycles Into Harvest Before Water Contact with the Ice Thickness Probe

**Step 1** Bypass the freeze time lock-in feature by moving the ON/OFF/WASH switch to OFF and back to ON. Wait until the water starts to flow over the evaporator, then monitor the harvest light.

**Step 2** Disconnect the ice thickness probe from the control board terminal.

<b>Step 2 Disconnect probe from control board terminal.</b>	
<b>Monitoring Harvest Light</b>	<b>Correction</b>
The harvest light stays off and the ice machine remains in the freeze sequence.	The ice thickness probe is causing the malfunction. Verify that the Ice Thickness probe is adjusted correctly.
The harvest light comes on, and 6-10 seconds later, the ice machine cycles from freeze to harvest.	The control board is causing the malfunction.

## ICE PRODUCTION CHECK

The amount of ice a machine produces directly relates to the operating water and air temperatures. This means an ice machine with a 70°F (21°C) ambient temperature and 50°F (10°C) water produces more ice than the same ice machine with 90°F (32°C) ambient and 70°F (21°C) water.

1. Determine the ice machine operating conditions:  
Air temperature entering condenser: \_\_\_\_\_°  
Air temperature around ice machine: \_\_\_\_\_°  
Water temperature entering sump trough: \_\_\_\_\_°
2. Refer to the appropriate model in the “Cycle Times, 24 Hr. Ice Production and Refrigerant Temperature Charts” on page 157. Use the operating conditions determined in Step 1 to find published 24-Hour Ice Production: \_\_\_\_\_
  - Times are in minutes.  
Example: 1 min. 15 sec. converts to 1.25 min.  
(15 seconds ÷ 60 seconds = .25 minutes)
  - Weights are in pounds.  
Example: 2 lb. 6 oz. converts to 2.375 lb.  
(6 oz. ÷ 16 oz. = .375 lb.)

3. Perform an ice production check using the formula below.

1.	$\frac{\text{Freeze Time}}{\text{Freeze Time}}$	+	$\frac{\text{Harvest Time}}{\text{Harvest Time}}$	=	$\frac{\text{Total Cycle Time}}{\text{Total Cycle Time}}$
2.	$\frac{1440 \text{ Minutes in 24 Hrs.}}{1440 \text{ Minutes in 24 Hrs.}}$	÷	$\frac{\text{Total Cycle Time}}{\text{Total Cycle Time}}$	=	$\frac{\text{Cycles per Day}}{\text{Cycles per Day}}$
3.	$\frac{\text{Weight of One Harvest}}{\text{Weight of One Harvest}}$	x	$\frac{\text{Cycles per Day}}{\text{Cycles per Day}}$	=	$\frac{\text{Actual 24-Hour Production}}{\text{Actual 24-Hour Production}}$

Weighing the ice is the only 100% accurate check.

4. Compare the results of step 3 with step 2. Ice production is normal when these numbers match closely. If they match closely, determine if:
- Another larger ice machine is required.
  - Relocating the existing equipment to lower the load conditions is required.

Contact the local Manitowoc distributor for information on available options and accessories.

## INSTALLATION/VISUAL INSPECTION CHECKLIST

### ***Ice machine is not level***

- Level the ice machine

### ***Condenser is dirty***

- Clean the condenser

### ***Water filtration is plugged (if used)***

- Install a new water filter

### ***Water drains are not run separately and/or are not vented***

- Run and vent drains according to the Installation Manual

## **WATER SYSTEM CHECKLIST**

A water-related problem often causes the same symptoms as a refrigeration system component malfunction.

Water system problems must be identified and eliminated prior to replacing refrigeration components.

### ***Water area (evaporator) is dirty***

- Descale as needed

### ***Water inlet pressure not between 20 and 80 psig (1–5 bar, 138–552 kPa)***

- Install a water regulator valve or increase the water pressure

### ***Incoming water temperature is not between 40°F (3°C) and 90°F (32°C)***

- If too hot, check the hot water line check valves in other store equipment

### ***Water filtration is plugged (if used)***

- Install a new water filter

### ***Vent tube is not installed on water outlet drain***

- See Installation Instructions

### ***Hoses, fittings, etc., are leaking water***

- Repair/replace as needed

### ***Water valve is stuck open, closed or is leaking***

- Descale/replace as needed

### ***Water is spraying out of the sump trough area***

- Stop the water spray

### ***Water is leaking through the sump trough overflow***

- Set the water level 1/4"-3/8" below standpipe

### ***Uneven water flow across the evaporator***

- Descale the ice machine

### ***Water is freezing behind the evaporator***

- Correct the water flow

### ***Plastic extrusions and gaskets are not secured to the evaporator***

- Remount/replace as needed.

## **UDP0080 Refrigeration Diagnostics**

### **ELIMINATE ALL NON REFRIGERATION PROBLEMS BEFORE DIAGNOSING THE REFRIGERATION SYSTEM**

Perform the procedures on the preceding pages before performing refrigeration diagnostics. The first pages cover an overview of the diagnostic procedures followed by diagnostics checklists.

- Perform a visual inspection for clearances, drains, dirty condenser/filter and water filter replacement.
- Verify water flow is even across the entire evaporator.
- Verify ice fill pattern - Mineral build-up on the evaporator assembly will cause water tracking and an erratic ice fill pattern. Descale with Manitowoc Ice Machine cleaner/descaler to remove any mineral buildup.
- Check ice thickness bridge - Bridge should be 3 mm.
- Run an ice production check - Ice production checks within 10% are considered normal.

## ANALYZING ICE FORMATION PATTERN

Evaporator ice formation pattern analysis is helpful in ice machine diagnostics.

Analyzing the ice formation pattern alone cannot diagnose an ice machine malfunction. However, when this analysis is used along with Manitowoc's Refrigeration System Operational Analysis Table, it can help diagnose an ice machine malfunction.



### Normal Ice Formation

Ice forms across the entire evaporator surface.

At the beginning of the Freeze cycle, it may appear that more ice is forming on the inlet of the evaporator than at the outlet. At the end of the Freeze cycle, ice formation at the outlet will be close to, or just a bit thinner than, ice formation at the inlet. The dimples in the cubes at the outlet of the evaporator may be more pronounced than those at the inlet. This is normal.

If ice forms uniformly across the evaporator surface, but does not do so in the proper amount of time, this is still considered a normal ice fill pattern.



### **Extremely Thin at Evaporator Outlet**

There is no ice, or a considerable lack of ice formation on the outlet of the evaporator.

Examples: No ice at all at the outlet of the evaporator, but ice forms at the inlet half of the evaporator. Or, the ice at the outlet of the evaporator reaches the correct thickness, but the inlet of the evaporator already has 1/2" to 1" of ice formation.

Possible cause: Water loss, low on refrigerant, starving TXV, hot water supply, faulty float valve, etc.

### **Extremely Thin at Evaporator Inlet**

There is no ice, or a considerable lack of ice formation at the inlet of the evaporator. Examples: The ice at the outlet of the evaporator reaches the correct thickness, but there is no ice formation at all at the inlet of the evaporator.

Possible cause: Insufficient water flow, flooding TXV, etc.

### **Spotty Ice Formation**

There are small sections on the evaporator where there is no ice formation. This could be a single corner, or a single spot in the middle of the evaporator. This is generally caused by loss of heat transfer from the tubing on the backside of the evaporator.

### **No Ice Formation**

The ice machine operates for an extended period, but there is no ice formation at all on the evaporator.

Possible cause: Water float valve, water pump, starving expansion valve, low refrigerant charge, compressor, etc.

## **DISCHARGE LINE TEMPERATURE ANALYSIS**

Knowing if the discharge line temperature is increasing, decreasing or remaining constant can be an important diagnostic tool. Maximum compressor discharge line temperature on a normally operating ice machine steadily increases throughout the freeze cycle. Comparing the temperatures over several cycles will result in a consistent maximum discharge line temperature.

Ambient air temperatures affect the maximum discharge line temperature.

Higher ambient air temperatures at the condenser = higher discharge line temperatures at the compressor.

Lower ambient air temperatures at the condenser = lower discharge line temperatures at the compressor.

### **Discharge Line Temperature Procedure**

1. Connect a temperature probe on the compressor discharge line within 6" (15.2 cm) of the compressor.
2. Observe the discharge line temperature for the last three minutes of the freeze cycle and view the maximum discharge line temperature.
3. Compare the maximum discharge line temperature with the published discharge line temperature. If the discharge line temperature is equal or higher to the published temperature this procedure is complete.
4. Discharge line temperature is lower than published temperature.
  - A. Verify the expansion valve sensing bulb is 100% insulated and sealed airtight. Ambient air contacting an incorrectly insulated sensing bulb will cause overfeeding of the expansion valve.
  - B. Ice machines that have a flooding expansion valve will have a maximum discharge line temperature that decreases each cycle.

## COMPARING EVAPORATOR INLET/OUTLET TEMPERATURES

The temperatures of the suction line entering and leaving the evaporator alone cannot diagnose an ice machine. However, comparing these temperatures during the freeze cycle can help diagnose an ice machine malfunction.

The actual temperatures entering and leaving the evaporator vary by model, and change throughout the freeze cycle. This makes documenting the “normal” inlet and outlet temperature readings difficult. The key to the diagnosis lies in the difference between the two temperatures five minutes into the freeze cycle. These temperatures must be within 7°F (4°C) of each other.

Use this procedure to document freeze cycle inlet and outlet temperatures.

1. Use a quality temperature meter, capable of taking temperature readings on curved copper lines.
2. Attach the temperature meter sensing device to the copper lines entering and leaving the evaporator.

### Important

Do not simply insert the sensing device under the insulation. It must be attached to and reading the actual temperature of the copper line.

3. Wait five minutes into the freeze cycle.
4. Record the temperatures below and determine the difference between them.

_____	_____	_____
Inlet Temperature	Difference must be within 7°F (4°C) at 5 minutes into the freeze cycle	Outlet Temperature

## REFRIGERATION DIAGNOSTIC PROCEDURE

1. Install and insulate a temperature lead on the compressor suction line within 6" of the compressor.
2. Install and insulate a temperature lead on the compressor discharge line within 6" of the compressor.
3. All doors and panels must be in place during the diagnostic procedure.
4. Refer to the "Cycle Times, 24 Hr. Ice Production and Refrigerant Temperature Charts" on page 157 to determine the correct operating temperature range for your air and water temperature. Normal operating temperatures will be within 10% of the data in the charts.
5. Record the temperatures throughout the freeze and harvest cycles and compare suction and discharge temperatures to your model in the charts starting on page 157.

NOTE: First cycle is not used for refrigeration system diagnostics. Run a minimum of two cycles to allow the system to stabilize and start recording temperatures three minutes after the second cycle starts.

<b>Discharge Line Temp</b>	<b>Suction Line Temp</b>	<b>Ice Fill Pattern</b>	<b>Refer to Diagnostics for:</b>
Normal	Normal	Less fill on the outlet side of the evaporator	This is normal operation
Low (20°F [-7°C] or more)	Low 20°F (-7°C) or more)	Less fill on the outlet side of the evaporator	Expansion Valve Flooding
Normal or High	High 10°F (-12°C) or more)	Less fill on the outlet side and top 2 rows of the evaporator	Low on Refrigerant or Expansion Valve Starving
Normal	Low 5°F (-15°C) or less)	Less fill on the outlet side of the evaporator	Refrigerant Overcharge

## **FLOODING EXPANSION VALVE SYMPTOMS**

A flooding expansion valve will have discharge and suction line temperatures 20°F (-7°C) lower than normal freeze cycle temperatures. Normal suction line temperature and low discharge line temperature DO NOT verify a flooding valve. Both discharge line temperature and suction line temperature must be low to verify a flooding expansion valve. Ice fill pattern is thin on the left hand side of the evaporator.

## **STARVING EXPANSION VALVE/LOW REFRIGERANT CHARGE SYMPTOMS**

### **A. Ice Fill Pattern**

- Thin on top two rows of the evaporator
- Thin on entire left side of the evaporator
- Thick on the bottom of the evaporator

### **B. Freeze time longer than normal**

- A failed TXV or low refrigerant charge will have a suction line temperature higher than normal and a discharge line temperature lower than normal.
- An failed TXV will not effect the discharge line temperature during the harvest cycle. A low freeze and discharge line temperature in the freeze cycle with a normal harvest cycle discharge line temperature indicates a failed TXV.
- Low refrigerant charge will have both the suction and discharge line temperatures lower than normal in the freeze and harvest cycles.

Diagnosis can be confirmed by installing a temporary access valve and adding 60 grams of refrigerant: If the suction line temperature drops or the ice fill pattern on the top two rows fills in, the ice machine is low on refrigerant. Refer to charging procedures for access valve installation/removal procedure.

## **OVERCHARGED SYSTEM SYMPTOMS**

Suction line temperature will be slightly low during freeze cycle 5°F (-15°C). Discharge line temperature is normal. Actual amperage readings will be higher than nameplate rating.

Overcharge diagnosis can be difficult. R290 ice machines ship without access valves; Look for signs that an access valve has previously been added. When an overcharge is suspected remove the refrigerant and weigh in the correct refrigerant amount.

## **HIGHER THAN NORMAL FREEZE CYCLE TEMPERATURES**

- A dirty filter or condenser will result in higher than normal temperatures. Always clean the filter and condenser before diagnosing the refrigeration system.
- Hot water entering the ice machine will result in high suction and discharge line temperatures in the freeze cycle.
- Inefficient Compressor  
Suction and discharge temperatures will be slightly high to high during the freeze cycle. Remove refrigerant and weigh in the correct refrigerant amount. If the ice machine continues to exhibit symptoms, monitor the discharge line temperature for a continued increase of temperature. When the ice machine continues to make ice slowly (or makes little to no ice and trips the internal compressor overload) the compressor will require replacement.

## **HARVEST VALVE**

### **General**

The harvest valve is an electrically operated valve that opens when energized, and closes when de-energized.

### **Normal Operation**

The valve is de-energized (closed) during the freeze cycle and energized (open) during the harvest cycle. The valve is positioned between the receiver and the evaporator and performs two functions:

1. Prevents refrigerant from entering the evaporator during the freeze cycle.

The harvest valve is not used during the freeze cycle. The harvest valve is de-energized (closed) preventing refrigerant flow from the receiver into the evaporator.

2. Allows refrigerant vapor to enter the evaporator in the harvest cycle.

During the harvest cycle, the harvest valve is energized (open) allowing refrigerant gas from the discharge line of the compressor to flow into the evaporator. The heat is absorbed by the evaporator and allows release of the ice slab.

Exact pressures vary according to ambient temperature and ice machine model. Harvest pressures can be found in the "Cycle Times, 24 Hr. Ice Production and Refrigerant Temperature Charts" on page 157.

## Harvest Valve Analysis

The valve can fail in two positions:

- Valve will not open in the harvest cycle.
- Valve remains open during the freeze cycle.

### VALVE WILL NOT OPEN IN THE HARVEST CYCLE

Although the circuit board has initiated a harvest cycle, the evaporator temperature remains unchanged from the freeze cycle.

### VALVE REMAINS OPEN IN THE FREEZE CYCLE:

Symptoms of a harvest valve remaining partially open during the freeze cycle can be similar to symptoms of an expansion valve, float valve or compressor problem. Symptoms are dependent on the amount of leakage in the freeze cycle.

A small amount of leakage will cause increased freeze times and an ice fill pattern that is “Thin at the Outlet”, but fills in at the end of the cycle.

As the amount of leakage increases the length of the freeze cycle increases and the amount of ice at the outlet of the evaporator decreases.

Refer to the Parts Manual for proper valve application. If replacement is necessary, use only “original” Manitowoc replacement parts.



Use the following procedure and table to help determine if a harvest valve is remaining partially open during the freeze cycle.

1. Wait eight minutes into the freeze cycle.
2. Feel the inlet of the harvest valve or attach thermocouple and insulate.

### **Important**

Feeling the harvest valve outlet or across the harvest valve itself will not work for this comparison.

The harvest valve outlet is on the suction side (cool refrigerant). It may be cool enough to touch even if the valve is leaking.

3. Feel the compressor discharge line.

### **Warning**

The inlet of the harvest valve and the compressor discharge line could be hot enough to burn your hand. Just touch them momentarily.

4. Compare the temperature of the inlet of the harvest valve to the temperature of the compressor discharge line and refer to table.

<b>Findings</b>	<b>Comments</b>
<p>The inlet of the harvest valve is cool enough to touch and the compressor discharge line is hot.</p> <p><b>Cool &amp; Hot</b></p>	<p>This is normal as the discharge line should always be too hot to touch and the harvest valve inlet, although too hot to touch during harvest, should be cool enough to touch after 5 minutes into the freeze cycle.</p>
<p>The inlet of the harvest valve is hot and approaches the temperature of a hot compressor discharge line.</p> <p><b>Hot &amp; Hot</b></p>	<p>This is an indication something is wrong, as the harvest valve inlet did not cool down during the freeze cycle. If the compressor dome is also entirely hot, the problem is not a harvest valve leaking, but rather something causing the compressor (and the entire ice machine) to get hot.</p>
<p>Both the inlet of the harvest valve and the compressor discharge line are cool enough to touch.</p> <p><b>Cool &amp; Cool</b></p>	<p>This is an indication something is wrong, causing the compressor discharge line to be cool to the touch. This is not caused by a harvest valve leaking.</p>

# Component Check Procedures

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## MAIN FUSE

### Function

The control board fuse stops ice machine operation if electrical components fail causing high amp draw.

### Specifications

- UDP0080/UDP0140/UDP0240/UDP0310 - 250 Volt, 10 amp.

### Warning

High (line) voltage is applied to the control board at all times. Removing the control board fuse or pressing the power button will not remove the power supplied to the control board.

### Check Procedure

1. If the curtain light is on with the ice damper closed, the fuse is good.

### Warning

Disconnect electrical power to the entire ice machine before proceeding.

2. Remove the fuse. Check the resistance across the fuse with an ohmmeter.

Reading	Result
Open (OL)	Replace fuse
Closed (O)	Fuse is good

## **BIN SWITCH**

**UDP0080/UDP0140/UDP0240/UDP0310**

### **Function**

Bin switch operation is controlled by the movement of the ice damper. The bin switch has two main functions:

1. Terminating the harvest cycle and returning the ice machine to the freeze cycle.

This occurs when the bin switch is opened and closed again within 7 seconds of opening during the harvest cycle.

2. Automatic ice machine shut-off.

If the storage bin is full at the end of a harvest cycle, the sheet of cubes fails to clear the ice damper and holds it down. After the ice damper is held down for 7 seconds, the ice machine shuts off.

The ice machine remains off until enough ice is removed from the storage bin to allow the sheet of cubes to drop clear of the ice damper. As the ice damper swings back to the operating position, the bin switch closes and the ice machine restarts.

### **Important**

The ice damper must be up (bin switch closed) to start ice making.

## Check Procedure

1. Press the power button to OFF.
2. Watch the curtain light on the control board.
3. Move the ice damper upward, toward the evaporator. The bin switch must close. The curtain light “on” indicates the bin switch has closed properly.
4. Move the ice damper away from the evaporator. The bin switch must open. The curtain light “off” indicates the bin switch has opened properly.

## Ohm Test

1. Disconnect the bin switch wires to isolate the bin switch from the control board.
2. Connect an ohmmeter to the disconnected bin switch wires.
3. Cycle the bin switch open and closed numerous times by opening and closing the water curtain.

NOTE: To prevent mis-diagnosis:

- Always use the water curtain magnet to cycle the switch (a larger or smaller magnet will affect switch operation).
- Watch for consistent readings when the bin switch is cycled open and closed (bin switch failure could be erratic).

## TOUCH PAD UDP0140/UDP0240/UDP0310

### Function

User interface to select ice making, delay start or cleaning cycle and provides feedback on ice machine operation.

### Check For Normal Operation

Action	Normal Function
Press and hold the control board test button for 3 seconds	All Touch Pad lights turn on
Press test button	All Touch Pad lights turn off
Press power button	Power light turns on
With power light energized press the delay button 4 times	Cycles through 4 hour delay, 12 hour delay, 24 hour delay and off
Press and hold the power button for 3 seconds	Power light turns off
Press and hold the clean button for 3 seconds	Clean light turns on
Press and hold the clean button for 3 seconds	Clean light turns off
If any switches do not operate correctly, disconnect main power to the ice machine to reset the control board and perform a second test. If the second test doesn't show normal function, perform the Ohm test to verify the issue is not a wiring or control board issue.	

## Ohm Test

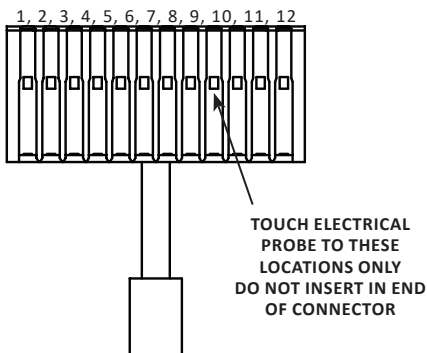
Disconnect power from ice machine.

Disconnect wire from control board and Ohm touch pad and interconnecting wire to verify correct operation.

Pressing and depressing the touch pad must open and close the circuit. A switch that functions correctly will close as the button is pressed and open as the button is released.

Do not insert electrical probe into end of connector. This will stretch the connector and cause intermittent connection issues. All readings must be taken on the flat exterior of the connector.

Selection	Wires
On/Off	#2 & #7
Delay	#3 & #7
Clean	#4 & #7



**Control Board Connector**

## FLOAT SWITCH

### UDP0140/UDP0240/UDP0310

#### Function

Open and close to indicate to the control board the level of water in the water trough.

#### Specifications

Normally closed, float operated magnetic reed switch.  
The float switch contacts are closed in the down position. When water raises the float to the up position the magnet in the float opens the contacts.

#### Check Procedure

The ice machine uses two float switches.

Ice Thickness Float -Indicates the water level has been reached.

Harvest Float - Indicates a harvest cycle needs to be initiated.

Initial testing can be performed by viewing the control board light(s) while raising and lowering the float. The corresponding control board light must turn on and off when the float is raised and lowered.

#### Harvest Float switch:

- A. The light must be on in the up position.
- B. The light must be off in the down position.

#### **Caution**

Do not disassemble float for Descaling - Incorrect reassembly of the float will result in an ice machine that will not harvest.

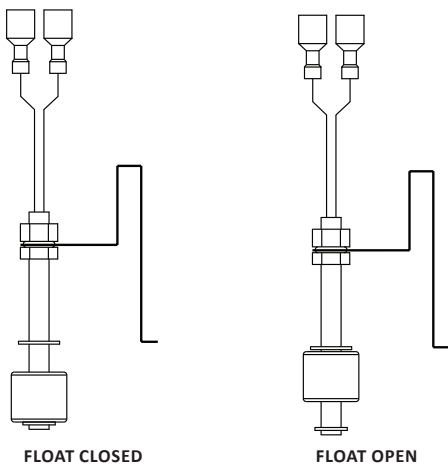


### Ice Thickness Float Switch:

- A. The light must be off in the down position.
- B. The light must be on in the up position.

If the control board light does not respond to the float proceed with step 1 below.

1. Disconnect power to the ice machine, pull the wire connector for the float switch through the bulkhead and disconnect.
2. Attach an ohm meter lead to each float switch wire.
3. Place the float in the down position - The float switch must be closed.
4. Place the float in the up position - The float switch must be open.



NOTE: Make adjustments with the ice machine in the off position. Making adjustments during the freeze cycle may produce an initial sheet of ice that is thicker than future cycles.

Float	Float Up	Float Down
Ice Thickness Float	OL	< 1 Ohm
Harvest Float	OL	< 1 Ohm

## **WATER TROUGH THERMISTOR UDP0140/UDP0240/UDP0310**

### **Function**

Thermistor resistance values change with temperature. The value supplied to the control board is used to identify temperature at the thermistor location.

When the resistance value indicates a temperature of 34°F (1.1°C) the control board will delay the water pump for 25 seconds. When the water pump restarts the water inlet valve will energize for 7 seconds then turn off.

NOTE: If the ice machine is experiencing long freeze cycle shut down, we recommend removing the thermistor and bracket permanently.

### **Check procedure**

#### THERMISTOR

1. Disconnect thermistor from control board and measure resistance.
2. Measure temperature at the thermistor.
3. Compare measured resistance/temperature readings to resistance/temperature relationship chart.
  - A. Within 10% of the published resistance value  
Thermistor is good
  - B. Not within 10% of the published resistance value  
- Thermistor is defective.

#### CONTROL BOARD OPERATION

1. Disconnect thermistor from control board - The control board thermistor LED will flash 1 second on and 1 second off.
2. The control board will default to the 3.75 minute pump delay in the freeze cycle.

## THERMISTOR CHART

### **Important**

If the ohmmeter reads "OL," check the scale setting on the meter before assuming the thermistor is bad.

Temperature of Thermistor		Resistance
°C	°F	K Ohms (x1000)
-7 - -1.0	19 - 30	47.06 - 34.36
0.0	32	32.65
0.5	33	31.82
1.0	33.8	31.03
1.1	34	30.85
1.5	34.7	30.25
2.0	35.6	29.49
2.5	36.5	28.76
3.0	37	28.05
3.5	38	27.36
4.0 - 10.5	39 - 51	26.68 - 19.43
11.0 - 15.0	52 - 59	18.97 - 15.71
15.5 - 20.0	60 - 68	15.35 - 12.49
20.5 - 25.0	69 - 77	12.21 - 10.00
25.5 - 30.0	78 - 86	9.78 - 8.05
30.5 - 35.0	87 - 95	7.88 - 6.39
36.5 - 40.0	98 - 104	6.14 - 5.32
40.5 - 46.0	105 - 115	5.22 - 4.20

NOTE: The control board will default to a 3.75 minute pump delay in the freeze cycle, whenever the thermistor is disconnected or reads outside the resistance ranges in the table.

## **ON/OFF/WASH TOGGLE SWITCH UDP0080**

### **FUNCTION**

The switch is used to place the ice machine in ON, OFF or WASH mode of operation.

### **SPECIFICATIONS**

Single-pole, double-throw switch. The switch is connected into a varying low D.C. voltage circuit.

### **CHECK PROCEDURE**

**NOTE:** Because of a wide variation in D.C. voltage, it is not recommended that a voltmeter be used to check toggle switch operation.

1. Inspect the toggle switch for correct wiring.
2. Isolate the toggle switch by disconnecting all wires from the switch, or by disconnecting the Molex connector from the control board.
3. Check across the toggle switch terminals using a calibrated ohmmeter. Note where the wire numbers are connected to the switch terminals, or refer to the wiring diagram to take proper readings.

## FAN CYCLE CONTROL

### UDP0080/UDP0140/UDP0240/UDP0310

#### Function

Cycles the fan motor on and off to maintain proper operating discharge pressure.

The fan cycle control closes on an increase, and opens on a decrease in discharge pressure.

#### Specifications

Model	Cut-In (Close)	Cut-Out (Open)
UDP0080 UPD0140 UDP0210 UDP0310	200 psig $\pm$ 5	150 psig $\pm$ 5

#### Check Procedure

Disconnect electrical power to the ice machine at the electrical service disconnect.

Verify fan motor windings are not open or grounded, and fan spins freely.

Connect manifold gauge to ice machine.

Hook voltmeter in parallel across the fan cycle control, leaving wires attached.

Reconnect electrical power to the ice machine and press the power button to ON.

Wait until water flows over the evaporator then refer to chart below.

System Pressure:	Reading Should Be:	Fan Should Be:
Above cut-in	0 volts	Running
Below cut-out	Line voltage	Off

## HIGH PRESSURE CUTOUT (HPCO) CONTROL UDP0080 /UDP0140/UDP0240/UDP0310

### Function

Stops the ice machine if subjected to excessive high-side pressure.

The HPCO control is normally closed, and opens on a rise in discharge pressure.

### Specifications

Cut-out: 350 psig  $\pm$ 10

Cut-in: Automatic reset

(Must be below 250 psig to reset)

### Check Procedure

1. Switch to OFF.
2. Connect manifold gauge.
3. Hook voltmeter in parallel across the HPCO, leaving wires attached.
4. Disconnect the fan motor.
5. Set to ON - No air flow through the condenser will cause the HPCO control to open because of excessive pressure. Watch the pressure gauge and record the cut-out pressure.

### Warning

If discharge pressure exceeds 360 psig and the HPCO control does not open, press the power button to stop ice machine operation.

Replace the HPCO control if it:

- Will not reset (below 250 psig)
- Does not open at the specified cut-out point

## **COMPRESSOR ELECTRICAL DIAGNOSTICS**

The compressor does not start or will trip repeatedly on overload.

### **Check Resistance (Ohm) Values**

NOTE: Compressor windings can have very low ohm values. Use a properly calibrated meter.

Perform the resistance test after the compressor cools. The compressor dome should be cool enough to touch (below 120°F/49°C) to ensure that the overload is closed and the resistance readings will be accurate.

### **Single Phase Compressors**

1. Disconnect power from the condensing unit and remove the wires from the compressor terminals.
2. The resistance values between C and S and between C and R, when added together should equal the resistance value between S and R.
3. If the overload is open, there will be a resistance reading between S and R, and open readings between C and S and between C and R. Allow the compressor to cool, then check the readings again.

### **Check Motor Windings to Ground**

Check continuity between all three terminals and the compressor shell or copper refrigeration line. Scrape metal surface to get good contact. If continuity is present, the compressor windings are grounded and the compressor should be replaced.

To determine if the compressor is seized check the amp draw while the compressor is trying to start.

## **Compressor Drawing Locked Rotor**

The two likely causes of this are:

- Defective starting component
- Mechanically seized compressor

To determine which you have:

1. Install high and low side gauge.
2. Try to start the compressor.
3. Watch the pressures closely.
  - If the pressures do not move, the compressor is seized. Replace the compressor.
  - If the pressures move, the compressor is turning slowly and is not seized. Check the capacitors and relay.

## **Compressor Drawing High Amps**

The continuous amperage draw on start-up should not be near the maximum fuse size indicated on the serial tag.

The wiring must be correctly sized to minimize voltage drop at compressor start-up. The voltage when the compressor is trying to start must be within  $\pm 10\%$  of the nameplate voltage.



## Filter-Driers

### Liquid Line Filter Drier

The filter-drier used on Manitowoc ice machines are manufactured to Manitowoc specifications.

The difference between a Manitowoc drier and an off-the-shelf drier is in filtration. A Manitowoc drier has dirt-retaining filtration, with fiberglass filters on both the inlet and outlet ends. This is very important because ice machines have a back-flushing action that takes place during every harvest cycle.

A Manitowoc filter-drier has a very high moisture removal capability and a good acid removal capacity.

### **Important**

The liquid line drier is covered as a warranty part. The liquid line drier must be replaced any time the system is opened for repair.

# Flammable Refrigerant Procedures

## Servicing Requirements

- It is recommended that only technicians specifically trained in handling flammable refrigerants, service or dispose of equipment containing hydrocarbon refrigerants.
- Color-coded red process tubes indicate use of a flammable refrigerant - Process tubes must be replaced after brazing or other service procedures.
- An accessible fire extinguisher is required when brazing.
- A combustible gas leak detector with a minimum sensitivity of 8 grams per cubic meter is required. The meter must be on while servicing the equipment. Place the detector on the floor and set the detector to beep at approximately heart beat rate.
- Equipment using hydrocarbon refrigerants have fittings unique to flammable refrigerants.
- Work in well-ventilated, open spaces - A ventilation fan can be used to disperse any residual refrigerant. Place the fan a minimum of 10' (3m) away from the work area.
- Eliminate all ignition sources.
- The filter drier must be replaced whenever the system is opened to the atmosphere.

### **Important**

- Remove piercing valves after charging.
- Unit is critically charged. Nitrogen must be purged through the system while brazing to prevent build up of copper oxide in the refrigeration system.
- Manifold gauge set must be removed properly to ensure that no refrigerant contamination or loss occurs. A quick disconnect is required for the high side connection.

## REFRIGERANT PURGING REQUIREMENTS

NOTE: Country and Local Codes for removal and processing of this refrigerant must always take precedence over these procedures.

- Minimum of 10 feet from building, verify wind direction will not introduce refrigerant into building
- Verify refrigerant does not enter buildings through intake air vents
- Although not required hydrocarbon refrigerants can be recovered, instead of venting to the atmosphere.
- Purge system with dry nitrogen to displace any trapped propane.

### **DANGER**

Disconnect all electric power to the system. Shorting electrical wires to refrigeration tubing may result in an explosion.

## **REFRIGERANT PURGING PROCEDURE**

1. Disconnect all electric power to the system and lockout tag out the power source(s).

NOTE: Some systems may have more than one power supply.

2. Work in well-ventilated, open space and eliminate all ignition sources.
3. Install piercing valves on the high and low side access fittings.
4. Attach manifold gauge set to the low and high side fittings. Hoses need to be as short as practical, due to the small refrigerant charge.
5. Purge refrigerant from both low and high side.
6. Purge the system with dry nitrogen for 3 minutes.
7. Evacuate the system with a vacuum pump
8. Purge the system again with dry nitrogen
9. Open the system by cutting the tubes with a tube cutter. Do not use a torch to open the system.

## **BRAZING PROCEDURE**

10. Always purge nitrogen whenever using a torch. The nitrogen pressure regulator must be equipped with two gauges; One gauge to measure the cylinder pressure, and one to measure the discharge (refrigeration system psig). The pressure regulator must be capable of reducing the pressure to 2 or 3 psig and steadily maintaining this pressure.

## **PRESSURE TESTING**

11. Pressure test with dry nitrogen to detect leaks. Use nitrogen and a trace amount of refrigerant to locate the leak if a pressure test indicates a leak is present.
12. Do not over pressurize the system. Check the name plate for the maximum test pressure.

### **DANGER**

Failure to properly purge or pressure test a system for leaks, can result in serious injury or death from explosion, fire, or contact with refrigerant or lubricant mists.

## **EVACUATION**

13. Slowly release the nitrogen and evacuate to a minimum of 500 microns.

**NOTE:** Do not start the compressor while it is in a vacuum or energize the compressor with the terminal cover off. Always break a vacuum with refrigerant before energizing (starting) the compressor.

## Refrigerant Charging

Due to the small refrigerant quantities, a cap tube in the .50 to .85 ID range with a shutoff valve at the access port can be used to control the flow of refrigerant. The charge accuracy must be within +/- 1% of the nameplate listed charge.

14. Invert the charging bottle, and place on a scale capable of reading grams and ounces.
15. Purge liquid refrigerant to the shutoff valve, then zero out the scale and allow the reading to settle.

NOTE: It is important that the scales and hoses are positioned so that they will not be disturbed when adding refrigerant.

### **Important**

The charge is critical on all Manitowoc ice machines. Use a scale to ensure the proper charge is installed. A quick disconnect is required for the high side connection

16. Add refrigerant through the high side and close the valve just before the nameplate refrigerant amount is reached, then add refrigerant to reach the final charge amount. If all of the refrigerant can not be added to the high side, the remainder can be added as vapor to the low side while the compressor is running.
17. Press the power button.

NOTE: Manifold gauge set must be removed properly to ensure no refrigerant contamination or loss occurs.

18. Verify all of the vapor in the charging hoses is drawn into the refrigeration system before disconnecting the charging hoses.
  - A. Run the ice machine in freeze cycle.
  - B. Remove the high side low loss fitting.
  - C. Open the high and low side valves on the manifold gauge set. Any refrigerant in the lines will be pulled into the low side of the system.
  - D. Allow the suction pressures in the refrigeration system and the manifold gauge set to equalize while the ice machine is in the freeze cycle.
  - E. Isolate and remove the low side hose.
19. Use a pinch-off tool on the access fitting and remove temporary access valves and seal the refrigeration system.

## **System Contamination Cleanup**

This section describes the basic requirements for restoring contaminated systems to reliable service.

### **DETERMINING SEVERITY OF CONTAMINATION**

System contamination is generally caused by either moisture or residue from compressor burnout entering the refrigeration system.

Inspection of the refrigerant usually provides the first indication of system contamination. Obvious moisture or an acrid odor in the refrigerant indicates contamination.

If either condition is found, or if contamination is suspected use a test kit.

If a refrigerant test kit indicates harmful levels of contamination, or if a test kit is not available, inspect the compressor oil.

1. Remove the refrigerant charge from the ice machine.
2. Remove the compressor from the system.
3. Check the odor and appearance of the oil.
4. Inspect open suction and discharge lines at the compressor for burnout deposits.
5. If no signs of contamination are present, perform an acid oil test to determine the type of cleanup required.



<b>Contamination/Cleanup Chart</b>	
<b>Symptoms/Findings</b>	<b>Required Cleanup Procedure</b>
No symptoms or suspicion of contamination	Normal evacuation/recharging procedure
Moisture/Air Contamination symptoms Refrigeration system open to atmosphere for longer than 15 minutes Refrigeration test kit and/or acid oil test shows contamination No burnout deposits in open compressor lines	Mild contamination cleanup procedure
Mild Compressor Burnout symptoms Oil appears clean but smells acrid Refrigeration test kit or acid oil test shows harmful acid content No burnout deposits in open compressor lines	Mild contamination cleanup procedure
Severe Compressor Burnout symptoms Oil is discolored, acidic, and smells acrid Burnout deposits found in the compressor, lines, and other components	Severe contamination cleanup procedure

## **MILD SYSTEM CONTAMINATION CLEANUP PROCEDURE**

1. Replace any failed components.
2. If the compressor is good, change the oil.
3. Replace the liquid line drier.

NOTE: If the contamination is from moisture, use heat lamps during evacuation. Position them at the compressor, condenser and evaporator prior to evacuation. Do not position heat lamps too close to plastic components, or they may melt or warp.

4. Follow the normal evacuation procedure, except replace the evacuation step with the following:
  - A. Pull vacuum to 1000 microns. Break the vacuum with dry nitrogen and sweep the system. Pressurize to a minimum of 5 psig.
  - B. Pull vacuum to 500 microns. Break the vacuum with dry nitrogen and sweep the system. Pressurize to a minimum of 5 psig.
  - C. Change the vacuum pump oil.
  - D. Pull vacuum to 500 microns. Run the vacuum pump for 1/2 hour on self-contained models, 1 hour on remotes.

NOTE: You may perform a pressure test as a preliminary leak check. You should use an electronic leak detector after system charging to be sure there are no leaks.

5. Charge the system with the proper refrigerant to the nameplate amount.
6. Operate the ice machine.

## SEVERE SYSTEM CONTAMINATION CLEANUP PROCEDURE

1. Remove the refrigerant charge.
2. Remove the compressor.
3. If burnout deposits are found, replace the TXV.
4. Wipe away any burnout deposits from suction and discharge lines at compressor.
5. Sweep through the open system with dry nitrogen.
6. Install a new compressor and new start components.
7. Install suction line filter-drier in front of compressor.
8. Install a new liquid line drier.
9. Follow the normal evacuation procedure, except replace the evacuation step with the following:
  - A. Pull vacuum to 1000 microns. Break the vacuum with dry nitrogen and sweep the system. Pressurize to a minimum of 5 psig.
  - B. Change the vacuum pump oil.
  - C. Pull vacuum to 500 microns. Break the vacuum with dry nitrogen and sweep the system. Pressurize to a minimum of 5 psig.
  - D. Change the vacuum pump oil.
  - E. Pull vacuum to 500 microns. Run the vacuum pump for 1 additional hour.
10. Charge the system with the proper refrigerant to the nameplate charge.
11. Operate the ice machine for one hour. Then, check the pressure drop across the suction line filter-drier.
  - A. If the pressure drop is less than 2 psig, the filter-drier should be adequate for complete cleanup.
  - B. If the pressure drop exceeds 2 psig, change the suction line filter-drier and the liquid line drier. Repeat until the pressure drop is acceptable.
12. Operate the ice machine for 48 – 72 hours. Replace the suction line and liquid line drier if necessary.
13. Follow normal evacuation procedures.

## Total System Refrigerant Charge

### **Important**

This information is for reference only. Refer to the ice machine serial number tag to verify the system charge. Serial plate information overrides information listed on this page.

<b>Model</b>	<b>Air-Cooled</b>	<b>Refrigerant Type</b>
UDP0080	110 g 3.8 oz	R290
UDP0140	110 g 3.8 oz	R290
UDP0240	140 g 4.9 oz	R290
UDP0310	120 g 4.2 oz	R290

## Charts

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### **Cycle Times, 24 Hr. Ice Production and Refrigerant Temperature Charts**

These charts are used as guidelines to verify correct ice machine operation.

- Accurate collection of data is essential to obtain the correct diagnosis. Eliminate all non refrigeration problems before diagnosing the refrigeration system.
- Perform a visual inspection for clearances, drains, dirty condenser/filter and water filter replacement.
- Verify water flow is even across the entire evaporator.
- Verify ice fill pattern - Mineral build-up on the evaporator assembly will cause water tracking and an erratic ice fill pattern. Descale with Manitowoc Ice Machine cleaner/descaler to remove any mineral buildup.
- Check ice thickness bridge - Bridge should be 3 mm.
- Ice production checks that are within 10% of the chart are considered normal. This is due to variances in water and air temperature. Actual temperatures will seldom match the chart exactly.
- Refer to “Refrigeration diagnostics” for the list of data that must be collected for refrigeration diagnostics.

## UDP0080 SELF-CONTAINED AIR-COOLED

NOTE: These characteristics may vary depending on operating conditions.

### Cycle Times

Freeze Time + Harvest Time = Total Cycle Time

Air Temp. Entering Condenser °F/°C	Freeze Time			Harvest Time
	Water Temperature °F/°C			
	50/10	70/21	90/32	
<b>70/21</b>	14.6-16.5	17.6-19.9	20.3-23.0	1.0 - 2.5
<b>80/27</b>	15.5-17.5	18.9-21.3	22.0-24.9	
<b>90/32</b>	17.6-19.9	22.0-24.9	26.3-29.7	
<b>100/38</b>	20.3-23.0	23.9-27.1	29.0-32.8	

Times in minutes

### 24 Hour Ice Production

Air Temp. Entering Condenser °F/°C	Water Temperature °F/°C		
	50/10	70/21	90/32
<b>70/21</b>	95	80	70
<b>80/27</b>	90	75	65
<b>90/32</b>	80	65	55
<b>100/38</b>	70	60	50

Based on average ice slab weight of 1.0 – 1.3 lb (400 - 600 g).

## UDP0080 OPERATING TEMPERATURES

Air Temp. Entering Condenser °F/°C	Freeze Cycle			Harvest Cycle	
	Discharge Line Temp °F/°C	Suction Line Temp °F/°C	Harvest Valve Inlet Temp °F/°C	Discharge Line Temp °F/°C	Suction Line Temp °F/°C
<b>50°F</b>	130 150	30 0	80 70	150 130	30 60
<b>10°C</b>	54 65	-1 -18	26 21	65 54	-1 -15
<b>70°F</b>	135 155	45 0	80 70	155 135	35 60
<b>21°C</b>	57 68	7 -18	26 21	68 57	1.6 15
<b>80°F</b>	148 170	52 0	102 92	170 148	38 62
<b>27°C</b>	64 76	11 -18	39 33	77 64	3 17
<b>90°F</b>	165 190	60 0	115 108	190 165	40 63
<b>32°C</b>	74 88	15 -18	46 42	88 74	4 17
<b>110°F</b>	185 215	80 5	115 109	215 185	42 80
<b>43°C</b>	85 102	26 -15	46 43	102 85	5 26

## UDP0140 SELF-CONTAINED AIR-COOLED

NOTE: These characteristics may vary depending on operating conditions.

### Cycle Times

Freeze Time + Harvest Time = Total Cycle Time

Air Temp. Entering Condenser °F/°C	Freeze Time			Harvest Time
	Water Temperature °F/°C			
	50/10	70/21	90/32	
<b>70/21</b>	10.2-11.7	12.4-14.1	13.0-14.8	1.0-2.5
<b>80/27</b>	11.2-12.8	13.0-14.8	14.6-16.5	
<b>90/32</b>	11.8-13.4	14.6-16.5	17.6-19.9	
<b>100/38</b>	14.6-16.5	17.6-19.9	19.9-17.6	
<b>110/43</b>	16.5-18.7	19.9-17.6	20.3-23.0	

Times in minutes

### 24 Hour Ice Production

Air Temp. Entering Condenser °F/°C	Water Temperature °F/°C		
	50/10	70/21	90/32
<b>70/21</b>	130	110	105
<b>80/27</b>	120	105	95
<b>90/32</b>	115	95	85
<b>100/38</b>	95	85	80
<b>110/43</b>	85	80	70

Based on average ice slab weight of 1.06 – 1.19 lb (481 – 540 g).



## UDP0140 OPERATING TEMPERATURES

Air Temp. Entering Condenser °F/°C	Freeze Cycle			Harvest Cycle	
	Discharge Line Temp °F/°C	Suction Line Temp °F/°C	Harvest Valve Inlet Temp °F/°C	Discharge Line Temp °F/°C	Suction Line Temp °F/°C
<b>50°F</b>	105 135	20 0	85 60	135 105	20 50
<b>10°C</b>	41-57	-7 -17	29 16	57 41	-7 10
<b>70°F</b>	105 135	12 -5	95 70	133 105	22 50
<b>21°C</b>	41 57	-11 -21	35 21	56 41	-6 10
<b>80°F</b>	115 144	17 0	100 77	144 115	25 55
<b>27°C</b>	46 62	-8 -17	38 25	62 46	-4 13
<b>90°F</b>	125 155	22 0	110 85	155 125	30 60
<b>32°C</b>	52 68	-6 -17	43 29	68 52	-1 16
<b>110°F</b>	155-188	50 5	115 108	188 155	32 70
<b>43°C</b>	68 87	10 -15	46 42	87 68	0 21

## UDP0240 SELF-CONTAINED AIR-COOLED

NOTE: These characteristics may vary depending on operating conditions.

### Cycle Times

Freeze Time + Harvest Time = Total Cycle Time

Air Temp. Around Ice Machine °F/°C	Freeze Time			Harvest Time
	Water Temperature °F/°C			
	50/10	70/21	90/32	
<b>70/21</b>	14.1-16.1	17.0-19.3	18.6-21.1	1.0-2.5
<b>80/27</b>	15.2-17.4	18.0-20.5	20.5-23.3	
<b>90/32</b>	16.5-18.8	20.5-23.3	22.7-25.8	
<b>100/38</b>	19.2-21.8	21.9-24.9	23.6-26.8	
<b>110/43</b>	21.9-24.9	23.6-26.8	24.5-27.8	

Times in minutes

### 24 Hour Ice Production

Air Temp. Around Ice Machine °F/°C	Water Temperature °F/°C		
	50/10	70/21	90/32
<b>70/21</b>	225	190	175
<b>80/27</b>	210	180	160
<b>90/32</b>	195	160	145
<b>100/38</b>	170	150	140
<b>110/43</b>	150	140	135

Based on average ice slab weight of 2.44 - 2.75 lb (1107 – 1247 g).



## UDP0310 SELF-CONTAINED AIR-COOLED

NOTE: These characteristics may vary depending on operating conditions.

### Cycle Times

Freeze Time + Harvest Time = Total Cycle Time

Air Temp. Entering Condenser °F/°C	Freeze Time			Harvest Time
	Water Temperature °F/°C			
	50/10	70/21	90/32	
<b>70/21</b>	10.0-11.5	11.8-13.4	14.1-16.1	1.0-2.5
<b>80/27</b>	10.4-11.9	12.3-14.0	13.5-15.4	
<b>90/32</b>	11.0-12.6	13.5-15.4	15.2-17.4	
<b>100/38</b>	12.3-14.0	15.2-17.4	17.5-19.9	
<b>110/43</b>	15.6-17.8	19.2-21.8	21.2-24.0	

Times in minutes

### 24 Hour Ice Production

Air Temp. Entering Condenser °F/°C	Water Temperature °F/°C		
	50/10	70/21	90/32
<b>70/21</b>	305	265	225
<b>80/27</b>	295	255	235
<b>90/32</b>	280	235	210
<b>100/38</b>	255	210	185
<b>110/43</b>	205	170	155

Based on average ice slab weight of 2.44 - 2.75 lb (1107 – 1247 g).  
Regular cube derate is 7%



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# Diagrams

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## Wiring Diagrams

The following pages contain electrical wiring diagrams. Be sure you are referring to the correct diagram for the ice machine you are servicing.

### **Warning**

Always disconnect power before working on electrical circuitry.

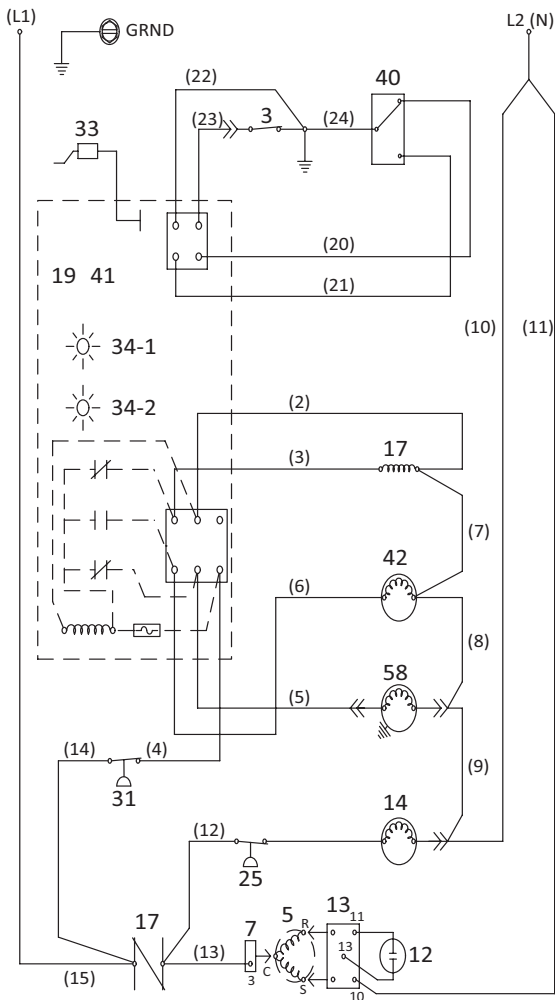
## Wiring Diagram Legend

The following symbols are used on all of the wiring diagrams:

- \* Internal Compressor Overload  
(Some models have external compressor overloads)
- \*\* Fan Motor Run Capacitor  
(Some models do not incorporate fan motor run capacitor)
- ( ) Wire Number Designation  
(The number is marked at each end of the wire)
- >>— Multi-pin Connection  
(Electrical Box Side) —>>—  
(Compressor Compartment Side)

# UDP0080 WIRING DIAGRAM

## 1PH Self Contained Air-cooled



000001517\_00



**UDP0080 Wiring Diagram**  
**1PH Self Contained Air-cooled**

<b>Number</b>	<b>Component</b>
3	Bin Switch
5	Compressor
7	Compressor Overload
12	Compressor Start Capacitor
13	Compressor Start Relay
14	Condenser Fan Motor
17	Contactator Coil
18	Contactator Contacts
19	Control Board
25	Fan Cycle Control
28	Fuse
31	High Pressure Cutout
33	Ice Thickness Probe
34-1	Light Bin Switch
34-2	Light Harvest
40	On/Off/Clean Switch
41	See Control Board Schematic For Detail
42	Solenoid Valve Harvest
58	Water Pump
Refer to control board schematic for control board detail	



## UDP0140- 1Ph Air-cooled

<b>Number</b>	<b>Component</b>
3	Bin Switch
5	Compressor
7	Compressor Overload
12	Compressor Start Capacitor
13	Compressor Start Relay
14	Condenser Fan Motor
17	Contactator Coil
18	Contactator Contacts
19	Control Board
25	Fan Cycle Control
26	Float Switch - Harvest
27	Float Switch-Water Level
28	Fuse
31	High Pressure Cutout
40	On/Off/Clean Switch
41	See Control Board Schematic For Detail
42	Solenoid Valve
49	Thermistor - J4
55	Water Dump Valve
56	Water Inlet Valve
58	Water Pump
<b>Wire Colors</b>	
BLK	Black
BLU	Blue
BRN	Brown
PNK	Pink
PRPL	Purple
RED	Red
WHT	White
YEL	Yellow
Refer to control board schematic for control board detail	

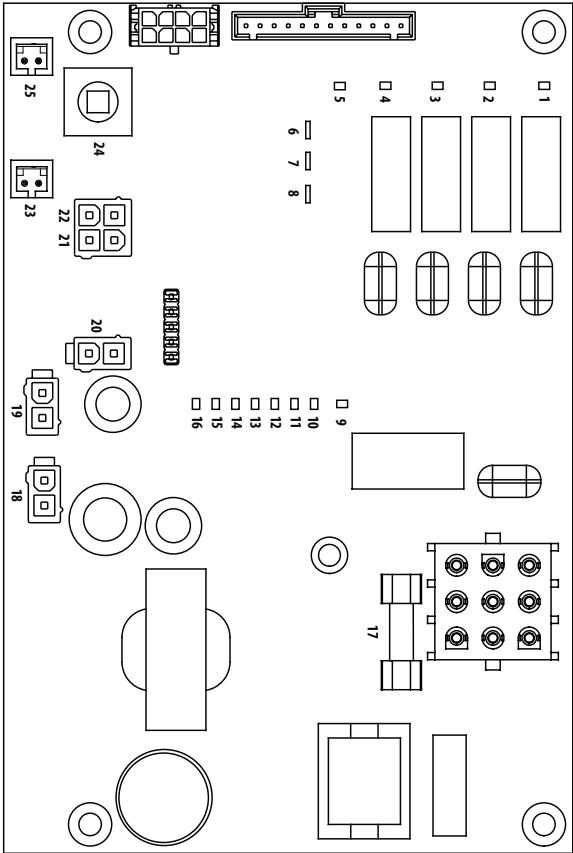


## UDP0310 - 1PH Air-cooled

<b>Number</b>	<b>Component</b>
3	Bin Switch
5	Compressor
7	Compressor Overload
9	Compressor PTCR
11	Compressor Run capacitor
12	Compressor Start Capacitor
14	Condenser Fan Motor
17	Contacto Coil
18	Contacto Contacts
19	Control Board
25	Fan Cycle Control
26	Float Switch - Harvest
27	Float Switch - Water Level
28	Fuse
31	High Pressure Cutout
40	On/Off/Clean Switch
41	See Control Board Schematic For Detail
42	Solenoid Valve
49	Thermistor - J4
55	Water Dump Valve
56	Water Inlet Valve
58	Water Pump
<b>Wire Colors</b>	
BLK	Black
BLU	Blue
BRN	Brown
PNK	Pink
PRPL	Purple
RED	Red
WHT	White
YEL	Yellow
Refer to control board schematic for control board detail	

# ELECTRONIC CONTROL BOARDS

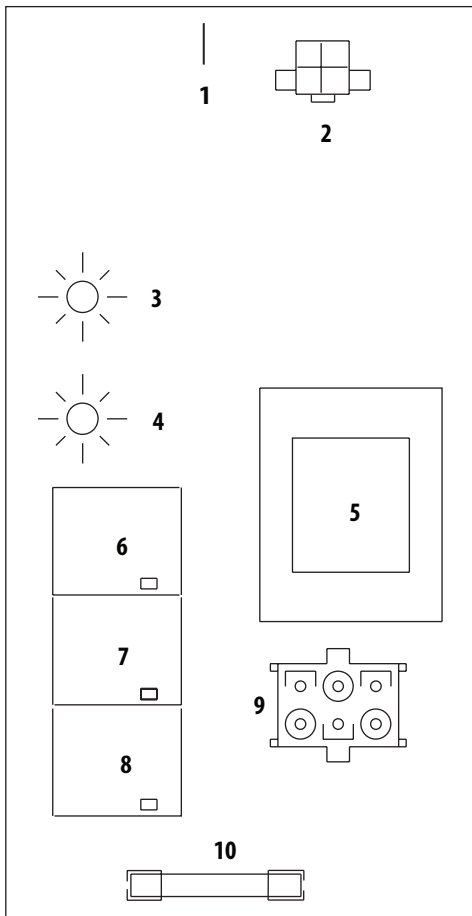
## ELECTRONIC CONTROL BOARD UDP0140/UDP0240/ UDP0310



## Electronic Control Board UDP0140/UDP0240/UDP0310

Number	Component
1	LED Water Pump Relay
2	LED Compressor Relay
3	LED Water Dump Valve Relay
4	LED Harvest Solenoid Valve
5	LED Clean
6	LED Thermistor
7	LED Thermistor
8	LED Thermistor
9	LED Water Fill Valve
10	LED Harvest Float
11	LED Water Level Float
12	LED Bin Switch
13	LED Safety Limit 2
14	LED Safety Limit 1
15	LED Harvest
16	LED Test Mode
17	Fuse
18	Motor Connector 12V - J8
19	EC Fan Motor Connector 12V - J9
20	Bin Switch Connector - J5
21	Float Switch Water Level
22	Float Switch Harvest
23	Thermistor 2 - J10
24	Test Switch
25	Thermistor 1 - J4

# ELECTRONIC CONTROL BOARD UDP0080



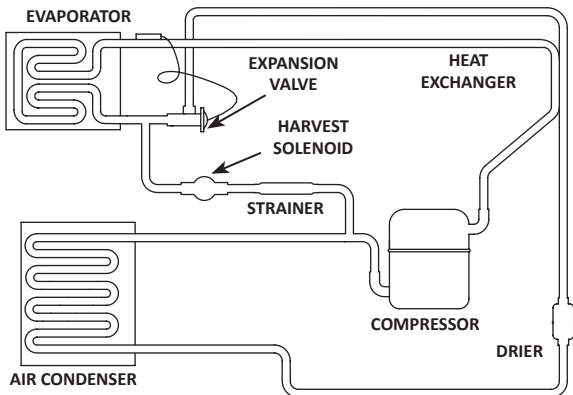


## Electronic Control Board UDP0080

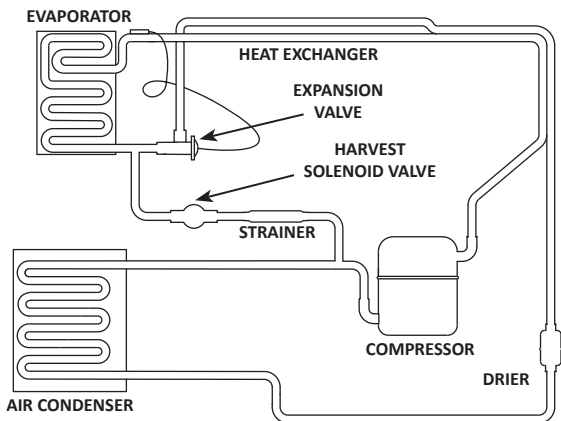
<b>Number</b>	<b>Component</b>
1	Ice Thickness Probe Connection
2	Ice/Off/Clean Toggle Switch Connection
3	Bin Switch Light
4	Harvest Light
5	Control Board Transformer
6	Compressor Relay
7	Harvest Valve Relay
8	Water Pump Relay
9	Line Voltage Connector
10	Fuse

## Tubing Schematics

### TUBING SCHEMATIC - UDP0080/UDP0140



### TUBING SCHEMATIC - UDP0240/UDP0310







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